

Penzance Parish Neighbourhood Plan: Consultation Statement



November 2023

Websites:

Neighbourhood Plan: <http://www.pznp.co.uk/>

Town Council: <https://www.penzance-tc.gov.uk/>

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1. CONTEXT

1.1 Introduction

Our Neighbourhood Plan has been produced by Penzance Town Council (the “Town Council” or “Council”), as the qualifying body with overall responsibility for the preparation, consultation and submission of the Neighbourhood Plan. Material relating to the production of the Plan is available on the Neighbourhood Plan pages of the Council website at <http://www.pznp.co.uk/> and also accessible via <https://www.penzance-tc.gov.uk/neighbourhood-plan/>.

The development of the Plan and management of the process has been marshalled by a Neighbourhood Plan Community Link Group comprised of members of our community and Penzance Town Councillors.

This Consultation Statement has been prepared by the Neighbourhood Plan Community Link Group to conform to the legal obligations of the Neighbourhood Planning Regulations 2012.

Section 15(2) of Part 5 of the Regulations sets out that a Consultation Statement should:

- Contain details of the persons and bodies who were consulted about the proposed neighbourhood plan;
- Explain how they were consulted;
- Summarise the main issues and concerns raised by the persons consulted; and,
- Describe how these issues and concerns have been considered and, where relevant, addressed in the proposed neighbourhood plan.

The aims of the Neighbourhood Plan consultation process were to:

- ‘front-load’ the consultation, so that the Plan could be informed by the views of local people and other stakeholders from the earliest stage (and not leaving consultation until the statutory “Regulation 14” consultation);
- ensure that consultation events and public meetings enabled people to have their say, and provided the Community Link Group with feedback at key points in the process;
- engage with as wide a range of people who live and work in the Parish as possible, using a variety of events and communication techniques;
- ensure that the results of consultation and updates on the Neighbourhood Plan were provided in a timely fashion soon after events and consultation periods and throughout the process, through the most appropriate and widely read media; and,
- be able to demonstrate during the process and at Submission that the Plan has been developed following good practice, that it is truly *the community’s Plan* which represents their views on local issues, and with the aim of meeting the required Basic Conditions as they relate to achieving effective consultation and engagement.

This Consultation Statement and the supporting appendices are considered to comply with Section 15(2) of part 5 of the 2012 Neighbourhood Planning Regulations.

1.2 Background to Consultation on the Neighbourhood Plan

The level of consultation that has been undertaken for the Neighbourhood Plan goes beyond that required by legislation as the Town Council and its Community Link Group has continuously sought to work *with* the local community to ensure that the Plan, as much as possible, *reflects their views and wishes*.

The community was encouraged to get involved at every stage when the Community Link Group reached out to the community about the Neighbourhood Plan, and “the door was always open” if people chose to contact the Group or Town Council between the main consultation stages.

The Town Council applied for the Neighbourhood Area to be designated on 13 October 2014; approval was obtained from Cornwall Council on 5 December 2014. The initial phases of Plan development from 2015 until 2018 were managed by a Town Council appointed Steering Board of community volunteers and councillors. The Community Link Group (CLG) was then established in 2018, and includes community representatives from the communities of Heamoor, Newlyn, Paul and Sheffield, Mousehole, Gulval, Eastern Green, Penzance Central, Alverton, and Treneere. Once the Community Link Group was established, a dedicated website was set up for the Plan¹, a Facebook page set-up² and contact details for the Community Link Group³ were made available on the Neighbourhood Plan and Town Council websites. The online presence meant that as much information as possible could be made easily accessible throughout the process. The Link Group has enabled the Plan to recognise fully the aspirations of each of these communities, through development of their own Visions, while also enabling support of the regeneration priorities in Penzance and Newlyn.

The Plan has therefore been developed involving the community from the start. Extensive public consultations were held between 2015 and 2023, at public ‘EXPO’ events⁴ organised by the [Penzance Regeneration Board](#) and [Cornwall Council](#), at individual drop-in sessions within each community where residents could contribute to developing their own Visions for their neighbourhood and through Neighbourhood Plan specific events. This Statement sets out the details of all of these consultation stages.

In preparing the Neighbourhood Plan, the Community Link Group, which has met regularly during the Plan-making process, has tried to ensure that other key, statutory and strategic consultees and stakeholders, including the local authority, interest groups, land owners, businesses and statutory bodies have been consulted and that their comments have been noted and where appropriate incorporated into the Plan as it evolved.

Our Plan preparation, like with so many things, was impacted by the Covid-19 pandemic. Although the Community Link Group’s work on the Plan and intentions to consult were slowed a little, Plan development continued as much as possible, via online meetings.

Figure 1 sets out a summary timeline for the key elements of consultation.

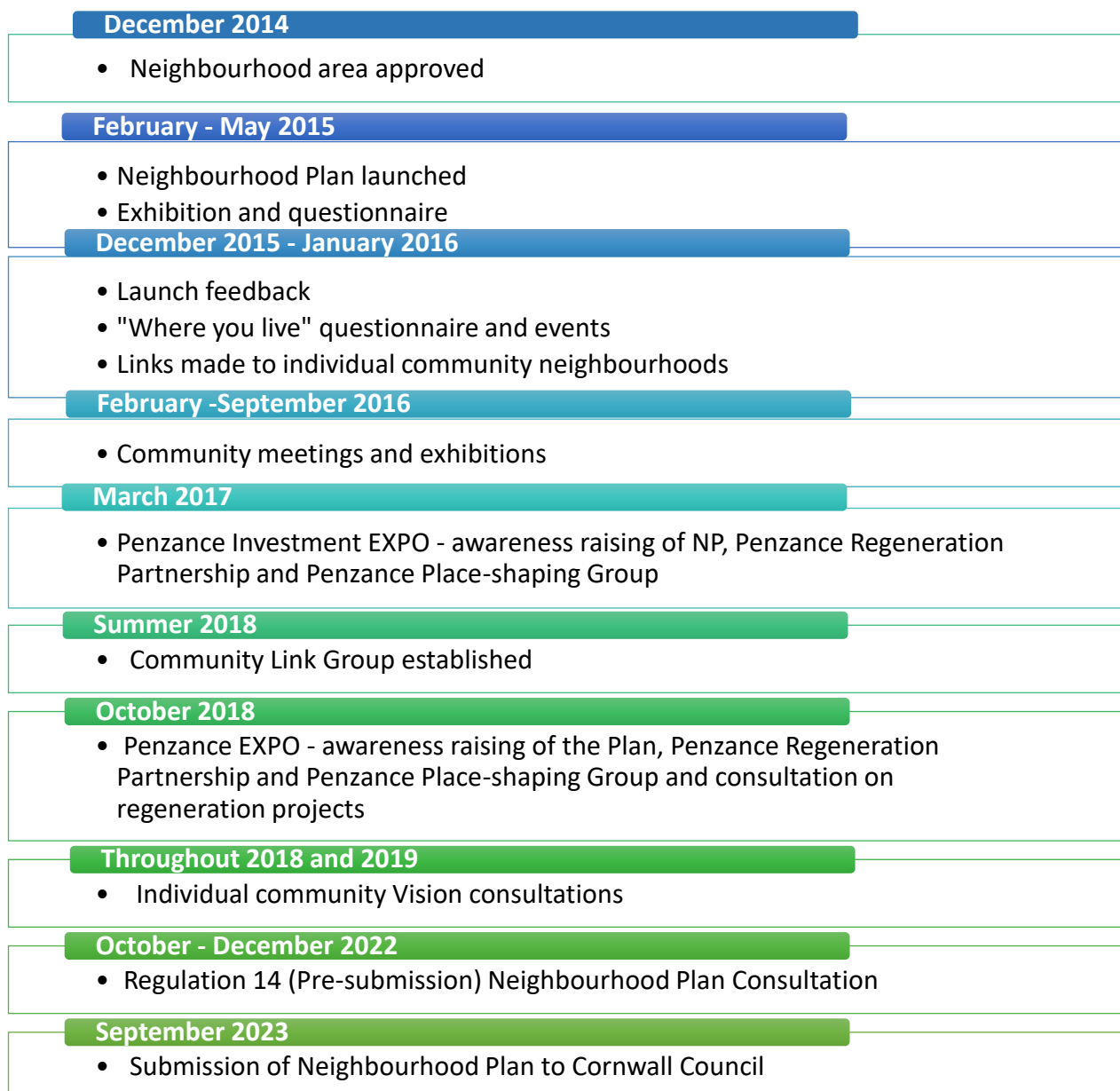
¹ See <https://www.pznp.co.uk/>

² See <https://www.facebook.com/pznp/>

³ See <https://www.pznp.co.uk/contact/>

⁴ These visions helped to confirm support for key projects for inclusion in the [Future High Streets](#) and [Town Deal](#) bids.

Figure 1: Timeline of Key Elements of Consultation



2. Community Consultation

2.1 Overview and Summary of Consultation Approach to Engage the Community

The Council was keen to ensure that the Neighbourhood Plan was a community-led document. The Neighbourhood Plan Community Link Group was established from community volunteers with Council representation and we have tried to engage the widest range of people and groups possible during the process.

We considered how best to approach consultation with the community at the start of the process, and have also had guidance during the process from Cornwall Council and from Autumn 2021 from our advisory consultants, Stuart Todd Associates.

Regular updates about the Plan's development and progress were given at Town Council meetings by Councillors sitting on the Neighbourhood Plan Community Link Group.

Consultation with the community took place at all of the stages summarised in Figure 1.

A number of key community consultation stages were identified at the outset. These were used as a guide and timings reviewed during the process by the Community Link Group. This was done to enable each consultation stage to be properly planned for and to ensure that the community at large understood when and why they were being consulted.

There was a desire by the Community Link Group for the process' outputs to remain proportionate to the tasks while meeting requirements set out in the Regulations and following good practice. It was also keen to avoid consultation fatigue amongst the community and to make key stages of consultation worthwhile to help move the process forward. Aligning consultation periods with the Penzance EXPO process (which focused on regeneration projects) was also important in maximising opportunity to raise awareness about the Plan, increase interest and seek input from the community.

The basis of our approach to consultation with the community was to follow a number of important principles:

- Communicate closely with the individual community neighbourhoods;
- Publicising as widely as possible;
- Utilising a variety of methods;
- Avoid consultation fatigue;
- Applying the right method to the task and the required outcomes;
- Providing appropriate levels of assistance, explanation and interpretation;
- Maximising access and opportunity;
- Listening to and discussing with the community, and not lecturing;
- Encouraging reaction and feedback; and,
- Reporting back on what was said and how it has been interpreted.

Aside from programmed and organised consultation 'events' during key stages of the process, the Community Link Group has been keen to facilitate a continuous two-way dialogue with the community at large. This has been achieved by:

Communication Methods:	Brief Description:
Website	Updates and documents made available on the Neighbourhood Plan and Town Council ⁵ websites.
Reporting in person	Face to face meetings with local stakeholders.
Social Media	Posts on social media (the Facebook and Instagram) accounts.
Stakeholder contact lists	From Town Council records, we ensured that as many organisations and businesses locally were engaged during the process, as well as ensuring that the general public were consulted throughout.
Posters	Posters put up on Town Council noticeboards, posted on the Council and Neighbourhood Plan websites, social media, at the drop-in venues and locally by the local community area representatives.
Leaflets	Leaflets posted to residents.
Press Releases	Press releases picked up by local media at key points in consultation.
Specific Neighbourhood Plan community meetings	We held specific consultation meetings with the community across the neighbourhoods to understand their views and identify key issues, while providing direct feedback on progress.
Town Council Meetings	Regular reports on progress to Town Councillors.
Town Council Annual Report	Updates on progress were given in the Town Council's Annual Report ⁶ .

2.2 Equality and Inclusivity

We recognise that the foundation of a good neighbourhood plan is an effective and inclusive programme of consultation and engagement. Our aim was to reach everyone with a stake in the future of the area including people living, working or doing business here, those who deliver services to the local communities and people who have influence over the future of the area. We wanted to communicate and listen to everybody with a view; regardless of gender, ethnicity, colour, disability, religion, family responsibility, age, occupation, marital status, or sexual orientation.

Our approach, explained in detail in this Consultation Statement, has been open, inclusive and transparent throughout. It has been our sincere belief that our Neighbourhood Plan must be the community's Plan which has to be representative of all views. We have sought, at every stage of consultation, to consult as widely as possible, to try to get as representative a response from the community as possible.

The Basic Conditions Statement explains how we have considered the requirements of the Equalities Act 2010 in relation to the impact of policies on people and groups with "protected characteristics".

⁵ See <https://www.penzance-tc.gov.uk/news-events/> for news articles posted on the Town Council website.

⁶ See <https://www.penzance-tc.gov.uk/annual-report/>

3. Strategic and Statutory Consultees

3.1 Overview of Consultation Approach to Engage Statutory and Strategic Consultees

Our approach to consulting statutory and strategic consultees mirrored the principles we set for community consultation.

As all consultation was public, statutory and strategic consultees had the same opportunities to engage with the process as the community. However, consultation with statutory consultees took place specifically at the Pre-submission Draft Plan consultation (Regulation 14) stage in the neighbourhood planning process, as required by legislation.

We prepared a contact list of all bodies and organisations that serve or provide services to the Parish for use during the development of the Plan and during the later stage of pre-submission (Regulation 14) consultation. We sought Cornwall Council's advice prior to the Regulation 14 consultation to ensure that we had the appropriate list of statutory consultees to consult with at that time. This list is reproduced in Appendix 1.

During the process, some specialist focused meetings were held with strategic and statutory consultees as set out below.

3.1.1 Cornwall Council

As the local planning authority (LPA), Cornwall Council was engaged early in the process to provide guidance on the Plan's development and process, policy wording, interface with the Local Plan's strategic policies and planning system.

Communication with the LPA was established at an early stage to seek advice on the Neighbourhood Plan process and in order to tie the process in, as far as possible, with the work being done on regeneration plans for the town. The Community Link Group maintained a dialogue with planning policy team officers at the local planning authority at key points during the Plan's development.

LPA officers were also approached to give informal views on emerging policies prior to the Regulation 14 Pre-submission consultation to help ensure that the emerging policies were in broad alignment with the strategic policies of the Local Plan. We also sought formal screening opinions for Strategic Environmental Assessment (SEA) and / or Habitats Regulation Assessment (HRA) as required (see below for further details).

Cornwall Council was also asked to provide comments, as required, at the Regulation 14 stage.

The Community Link Group also maintained contact with other key departments / officers at the Council, for example, in the Housing, Economic Development and Environmental Resilience teams, to ensure that specialist input was received on the emerging policies.

We have appreciated the local authority's advice and input throughout the process.

3.1.2 Community Workshops

Specialist input was obtained from senior Cornwall Council officers and Environment agency representatives at community workshops held in October 2018 on three specific topics: Housing and Community, Transport and Infrastructure, and Environment. The workshops were attended by Community Link Group members, local councillors, and members of the public.

3.2 Sustainability

The LPA was sent a formal request for a screening opinion, with regard to the need or not for a SEA and / or HRA to be undertaken on the draft Plan in advance of the Regulation 14 consultation, on the basis that the majority of policies were in place and unlikely to change for the Regulation 14 consultation. The LPA screened the Plan in for both SEA and HRA Appropriate Assessment. Through the Government’s technical support package, consultants AECOM were appointed to carry-out these two assessments⁷. These screening exercises were undertaken to help determine whether the emerging Plan would or would not have significant environmental impacts or likely significant effects on the parish (the Plan area).

The draft and final reports were helpful to us in making minor adjustments to some policies in the Plan to help ensure that there will be no significant effects on the environment and important habitats from development proposals.

4. Details of Consultation Approach

4.1 Neighbourhood Plan Launch

How did we consult?

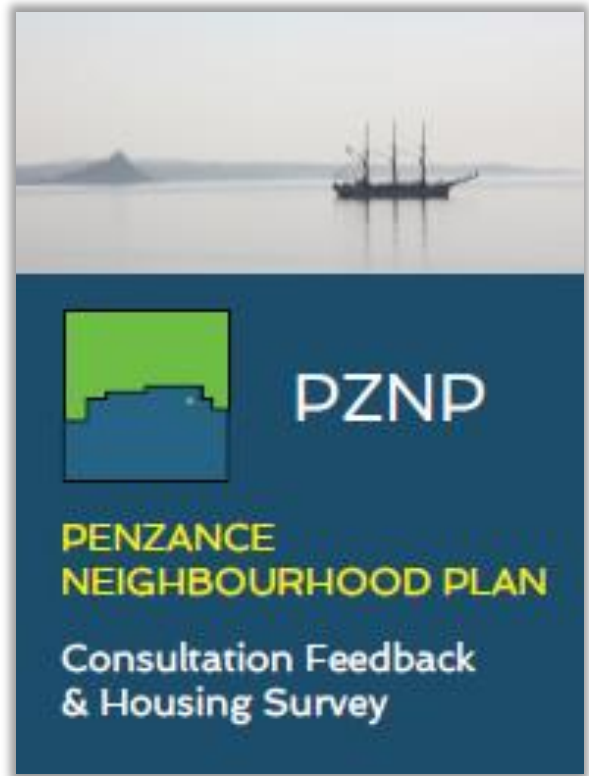
The Plan was launched on 13th February 2015 with consultation (at the time called the “Stage 1” consultation) running until May 2015. Staffed exhibitions were held (by volunteers, a project co-ordinator and Town Councillors) and a questionnaire⁸ was made available at these events. At the exhibition people were encouraged to leave comments on an “ideas wall” on post-it notes. The events were publicised online, via posters and a press release (see Appendix 2).

Neighbourhood Plan Launch Events	
Dates and Locations	Penzance 13th, 14th, 19th, 20th, 21st, 26th, 27th & 28th February Newlyn 13th & 14th March Paul 18th March daytime exhibition, evening community meeting Heamoor 19th March daytime exhibition, evening community meeting Gulval 20th March daytime exhibition, evening community meeting Eastern Green 10th April community meeting
Attendance (Nos.)	Approx. 3,500 people attended across all events
Questionnaires completed	Approx. 400 questionnaires returned

⁷ See <https://www.pznp.co.uk/our-evidence-base/> for all SEA and HRA reports.

⁸ See <http://www.pznp.co.uk/wp-content/uploads/2022/09/NP-questionnaire-Sections-1-2-2015-16.pdf>

Neighbourhood Plan: “Where you live” and housing needs questionnaires	
Date(s)	Winter 2015/16
Delivery Method(s)	Household by letterbox drop
No. of completed questionnaires returned	Approx. 300
Return Options	Post (postage paid envelopes)



Who was consulted?

Everybody who lived, worked or visited the parish was given the opportunity to complete the questionnaire through distribution of hard copies, being delivered to every dwelling in the parish, and additional copies were provided if required.

What did they say?

The responses rate was higher than expected but did not deliver the anticipated outcomes. The respondent demographic was almost entirely homeowners aged over 55 – not representative of the parish as a whole and was therefore not considered to provide an evidence base of much value. However, the exercise was important in helping to continue to raise the profile of the Plan. A report of the responses can be seen on the website¹¹.

¹¹ See <https://www.pznp.co.uk/our-evidence-base/> (Pre-2019 documents)

How were the issues and concerns responded to?

The results of the feedback from the questionnaire were discussed by the Steering Board which, from the responses, identified a range of issues relevant to the main cohort of respondents. Responses were put with others received to date to help inform the main areas of focus that the Plan should deal with.

4.3 Community Meetings, Exhibitions and Questionnaire

How did we consult?

Links were made with the community neighbourhood groups in Alverton, Gwavas and Penzance East / Treneere. During 2016, work was done with these groups to help move us forward a stage.

Neighbourhood Plan Community Meetings, Exhibitions and Questionnaire	
Date(s)	February – May 2016 (engagement) 3rd August, 2016, Alverton meeting April (Easter), 2016, Treneere meeting 20th September, 2016, Gwavas meeting
Delivery Method(s)	In-meeting
Nos. of attendees and questionnaires returned	Alverton – approx. 70 Gwavas – approx. 20 Treneere – approx. 60

Who did we consult?

The focus on the period of engagement was to have a meaningful dialogue with the three existing neighbourhood community groups in Alverton, Treneere and Gwavas.

What did they say?

Work with the local community groups culminated in taking the Stage 1 consultation material out to these communities / neighbourhoods, followed by tailored questionnaires being sent out to these neighbourhoods (see Appendix 5).

How were the issues and concerns responded to?

Engagement with community groups was key in drawing out some of the most important issues for those communities. It also signposted how further consultation could be undertaken in the rest of the parish via neighbourhoods themselves, at the very local level.

4.4 Penzance Investment EXPO 2017

How did we consult?

In the latter part of 2016, working as part of Penzance’s Regeneration Partnership (PZRP) and the Penzance Place-shaping group, Cornwall Council agreed to fund a Penzance Investment EXPO:

- To promote the Neighbourhood Plan and communicate the progress being made in Penzance towards securing realistic regeneration initiatives.....increasing interest, trust and public support for the Neighbourhood Plan ahead of a referendum;
- To promote awareness of the collaborative working structure represented by PZRP and Place-shaping; and,
- To promote Penzance as an attractive place to do business in.....as well as to live, work and play.....to Government and to the private sector from across Cornwall.

Two events were held in St John’s Hall. A public open day was also held, and an evening event was held with Cornwall Council senior officers and directors. The events were advertised through a leaflet distributed to households and businesses (see Appendix 6), online and on Town Council noticeboards. They drew attention to the following areas of discussion: Shoreline and Promenade; Creative Penzance; Headland; Town Centre; Transport and Infrastructure; Harbours; and, Housing and Healthcare. The events provided an opportunity to start setting out how the Neighbourhood Plan could be used as a policy and strategy tool to help deliver some of the key regeneration projects focusing on reconnecting with the sea.

EXPO Boards were set up in the windows of vacant premises in the Wharfside shopping centre for an 8 week period following the EXPO.

Penzance Investment EXPO	
Dates and Locations	4th and 5th March, St John’s Hall April – May, Wharfside Shopping Centre static display
Attendance (Nos.)	Approx. 1,000 (public open day) St John’s Hall - approx. 150 from business community Cornwall Council senior officers and directors

Who was consulted?

Members of the community were invited to attend the public open day, businesses were invited to the events on 4th and 5th March, and Cornwall Council directors and senior officers were invited to an evening meeting to discuss the key issues and seek buy-in to key areas of regeneration in the town.

Local media coverage and community feedback was highly positive and there was explicit demand to see the EXPO out in the community for a more extended period of time, hence the 8 week display in the Wharfside Shopping Centre.

What did they say?

The events were very well received and provided a significant boost for the development of the Plan, as well as in relation to regeneration in the town. The event was mainly aimed at raising the profile of the Plan.



How were the issues and concerns responded to?

Following the 2017 EXPO there was a pause in consultation whilst background work was done to support development of a plan which would have community buy-in. A key element of public feedback from both Stage 1 and EXPO 2017 was positivity for the strategic theme for regeneration initiatives but cynicism/doubt regarding deliverability.

Whilst the plan can only deliver policies to support potential regeneration initiatives, it was essential to have realistic, scoped and fundable projects for the plan to be successful. Penzance had been starved of investment for decades and the local community had been through numerous consultation initiatives for a series of funding streams and proposals, which had come to nothing or been rejected. It was a situation which needed to be addressed.

Actions which then emerged were:

- Producing a Penzance Spatial Strategy; and,
- Identifying project priorities and funding streams.

The Steering Board then also worked with Cornwall Council's Neighbourhood Plan support team and senior planning officers to secure agreement for some key strategic themes underlying the emerging Plan which could be interpreted as diverging from the Local Plan, but which are now embedded in the draft Plan:

- The concept of a Plan clearly representing and able to reflect the needs of a large parish with several distinct and diverse communities;
- A clear need to reflect significant changes in the retail/town centre environment since publication of the Local Plan:

- The concept of a mixed use town centre – retaining a core retail zone but re-purposing redundant/underutilised sites/buildings for residential and/or alternative commercial uses;
- Further to the above, challenging Cornwall Council’s Site Allocations DPD policy for the Wharfside car park.
- The additional “pre-development” consultation layer for larger developments; and
- Adopting the “rural exceptions site” concept in an “urban” context.

The discussion and responses from this and previous consultations were then used to help shape a first outline Plan document, Neighbourhood Plan “Lite”, produced by summer 2018. This was not shared with the public at this stage but for the Plan it marked a significant step forward in bringing together the key themes and issues from previous consultations.

This stage of the work also culminated in the formation of the Community Link Group to continue the Neighbourhood Plan’s development, maintaining existing contact with existing community groups, and initialising formation of others to engage in the Plan process.

4.5 Penzance EXPO 2018

How did we consult?

The 2018 EXPO presented another opportunity to share the emerging themes of the first outline draft of the Plan. The EXPO was held in St John’s Hall from 6th to 12th October 2018. The community were notified by leaflet drop, supported by social media and press coverage. An update was provided, including a summary of what the community had already said in the previous EXPO consultation. The EXPO was again brought together by the Penzance Regeneration Partnership and the key aims of the EXPO were to:

- Inform the local community about the progress which has been made in delivering the projects highlighted during the previous Expo event
- increase engagement with the Neighbourhood Plan process, particularly among groups which have previously been under-represented
- Help change local and wider public perception about the town.

The leaflet circulated to households is reproduced in Appendix 7, together with a briefing note about the EXPO.

A short questionnaire was available, with 80 responses received. This focused on asking about the key aims and objectives of the Neighbourhood Plan.

Penzance Investment EXPO	
Dates and Locations	6 th to 12 th October 2018, St John’s Hall
Attendance (Nos.)	c.1,600 people. 4 schools brought 180 students. 100 people attended the workshops.
Questionnaires returned	80 questionnaires returned

Who was consulted?

Members of the public were invited to attend and on Saturday 6th and Friday 12th October, when an extensive team was available to provide information and answer questions. On other days the EXPO was a drop-in, with a small team available to guide people around. There were also evening workshops focusing on the Environment, Housing, Roads and Transport. Thursday 11th October was set aside for local businesses, enabling them to learn more about how the Neighbourhood Plan could help facilitate a better environment to do business in. In the evening there was a talk about the “high street” in the 21st century.

What did they say?

The summary report of the main comments received is appended to this Statement (Appendix 8). In summary, the event confirmed support for the emerging aims and objectives of the Plan, raised the profile of the Plan and provided support for the investment opportunities identified in the consultation. Full results of the questionnaire is available to view on the website¹². The wordclouds below help to usefully summarise the feedback.



How were the issues and concerns responded to?

The EXPO helped shape the next stage of consultation, which focused on further, more local, engagement with the communities in the parish. A real benefit of the event was also the feedback from and engagement with young people in Penzance with 4 schools bringing students to the EXPO.

On the whole, the comments helped us to further shape the draft outline Plan and to develop a fuller set of policies with more certainty that they reflected the key issues confirmed as important by the community.

¹² See <https://www.pznp.co.uk/our-evidence-base/> (Pre-2019)

4.6 Community Vision Consultations (2018 and 2019)

How did we consult?

Additional links were established with community groups in Mousehole, Paul, Heamoor and Newlyn, following successful local community engagement with the other areas earlier in the process. Questionnaires were developed for residents in these areas (examples of which are reproduced in Appendix 9).

Across all of the neighbourhoods, a Visioning process took place during 2018 and 2019, with each community producing a Vision for their area which informed the Plan and its content. The resulting Visions for each area are appended to the Plan.

All areas held public meetings or other events (such as drop-ins or workshops) where the community could engage with the process and offer their views. An example of a process adopted by one community area (Paul) is reproduced in Appendix 10. A further example is from Heamoor, in addition to the questionnaire sent to all households, there was a locally themed Expo in the Royal British Legion and of 1,500 questionnaires delivered, 302 were returned.



PZNP
*Share Your Ideas &
Shape Our Town!*

**Find out more about the Neighbourhood Plan and how you
can influence what it means for Mousehole**

DROP IN SESSION
Learn about the Neighbourhood Plan if you've missed earlier drop [ins](#)

VILLAGE MEETING
Feedback from Mousehole questionnaires and previous drop in sessions
Hear how Paul got together to agree the future vision for their village
Share your ideas with your neighbours in a village discussion session
What Next?

WHERE? Solomon Browne Hall
WHEN? 21st January 2019
DROP IN: 4-6.30pm
VILLAGE MEETING: 7-8.30pm

Example of flier to encourage participation in community events

Neighbourhood Plan Community Vision Consultations	
Date(s)	February – April 2019
Delivery Method(s)	Variations between community areas, but mainly questionnaires to each household, posters, village newsletters and social media.
Nos. of attendees and questionnaires returned	Good attendance at community events. Questionnaires returned: Mousehole 62, Penzance 184, Newlyn 162, Eastern Green 16, Heamoor 302, Treneere 21, Paul 120. Limited response in Gulval.

Who did we consult?

Members of each community were fully engaged in the process through leaflet drops to households and events which took place to discuss the key issues.

What did they say?

The consultation responses are available online¹³ with a summary of the process and results for Paul available to view in Appendix 10 of this Statement.

How were the issues and concerns responded to?

Engagement with the community groups was key in drawing out some of the most important issues to those communities, and led to each community producing a Vision for their area. These consultations and the resulting Visions fed directly into the Plan and its policies. Some of the Visions included aspirational projects and policies which cannot be confirmed in the Plan or for which the Plan cannot include policies, but where possible, Vision content was translated into land-use policies.

¹³ See <https://www.pznp.co.uk/our-evidence-base/> (2019 Surveys) Details for Paul are in Appendix 10. There are no details on the website for Gulval on the website. In Gulval, there was a limited response to the 2019 questionnaire despite efforts being made locally to get people to engage. The questionnaire was distributed at the 2019 AGM and WI Spring Fair. It is thought that the lack of responses was largely because there was already a Village Plan in place, and following well-attended events between 2014 and 2017, local people had seen little movement on Neighbourhood Plan development. There was, however, sufficient knowledge of the local key issues identified through the process and from the Village Plan to develop a Vision for the community.

4.7 Regulation 14 (Pre-submission Stage) Consultation

How did we consult?

Neighbourhood Plan regulations require that a statutory consultation period of a minimum of 6 weeks is undertaken by the qualifying body (the Town Council) on the final draft plan prior to its submission to the Local Planning Authority (Cornwall Council) in advance of their statutory Regulation 16 consultation.

The Regulation 14 consultation was held for 8 weeks from 24th October to 30th December 2022 (almost 10 weeks).

During October, a leaflet drop to all households in the parish gave notice of the consultation, reproduced in Appendix 11. Consultees listed in Appendix 1 were sent an email about the consultation and notices were posted on the Facebook page, Instagram and on the Town Council and Neighbourhood Plan websites. Posters were put up on the Council noticeboards, posted on the Council and Neighbourhood Plan websites, on social media (Facebook and Instagram), at the drop-in venues and locally by the local community area representatives.

Online posts made were as follows:

Penzance Council website:

- 14 Oct 2022: <https://www.penzance-tc.gov.uk/consultation-to-begin-on-the-penzance-neighbourhood-plan/>
- 7 Nov 2022: <https://www.penzance-tc.gov.uk/penzance-neighbourhood-plan-to-take-centre-stage-at-towns-expo-event/>
- 28 Nov 2022: <https://www.penzance-tc.gov.uk/dont-forget-to-submit-your-feedback-on-the-neighbourhood-plan/>

Penzance Council Facebook:

- All the places we posted about the Reg 14 Consultation and Community Drop-In events on Facebook: <https://www.facebook.com/profile/100069804173294/search/?q=penzance%20neighbourhood%20plan>

Penzance Council Instagram:

- 10 November 2022: <https://www.instagram.com/p/CkypeegoLrX/>
- 16 November 2022: https://www.instagram.com/p/CIBYeBtMLLn/?img_index=1
- 17 November 2022: https://www.instagram.com/p/CID_FmslBNf/
- 29 November 2022: <https://www.instagram.com/p/Cljkk6aLvAq/>
- 27 December 2022: <https://www.instagram.com/p/Cmrj9zPsAsK/>

Penzance Neighbourhood Plan website:

- 14 Oct 2022: <https://www.pznp.co.uk/2022/consultation-to-begin-on-the-penzance-neighbourhood-plan/>
- 14 Nov 2022: <https://www.pznp.co.uk/2022/penzance-neighbourhood-plan-to-take-centre-stage-at-towns-expo-event/>
- 28 November 2022: <https://www.pznp.co.uk/2022/dont-forget-to-submit-your-feedback/>

Penzance Neighbourhood Plan Facebook:

- 17 October 2022: <https://www.facebook.com/pznpl/photos/a.256081271824809/1268275080605418>

- 24 October 2022:
<https://www.facebook.com/pznpl/posts/pfbid02DsT4h4JiWGu8HHPKyKLMGzWcLrqFcosq3auko39ZTweLanhNjvj6WYNAkoQ9rckyl>
- 10 November 2022:
<https://www.facebook.com/pznpl/posts/pfbid0CLmmKiMt6nokyvJcvrfLjcGGZmwNg3Vg2PSXKdrnii22HeNyyxdQ1JGsadHHu8uWl>

Statutory consultees were emailed with details of where to find the Plan (via the weblink), how to respond and by when.

The full Plan, together with a response form (see Appendix 12), summary and associated documents was made available on the website¹⁴.

A limited number of paper copies were available to ensure that those who could not or did not want to view the document online could still view the Plan, and anyone wishing to see a paper copy could contact the Community Link Group or Town Council to do so. From Monday 24th October people could pick up a comment form and return it via ballot boxes at the following locations:

- The Centre, Newlyn
- The Kings Arms, Paul
- Costcutter, Heamoor
- St John’s Hall, Penzance
- Solomon Browne Memorial Hall, Mousehole
- Penzance Town Council Offices

Responses could also be sent by email to the Town Council.

We held public drop-in events, which summarised the Plan’s content, at 9 locations during the consultation period:

• Monday 24th October	St John’s Hall, The Mayor’s Parlour, Penzance	3pm – 7pm
• Thursday 27th October	The Pulse Venue (Royal British Legion), Heamoor	3pm – 7pm
• Friday 28th October	Sainsbury’s Foyer, Eastern Green	3pm – 7pm
• Monday 31st October	Alverton School	3:15pm – 7pm
• Thursday 3rd November	The Centre, Newlyn	3pm – 7pm
• Monday 7th November	The Lescudjack Centre, Penmere Close, Treneere	3pm – 7pm
• Wednesday 9th November	Paul Village Hall	3pm – 7pm
• Thursday 10th November	Gulval Village Hall	3pm – 7pm
• Monday 14th November	Solomon Browne Memorial Hall, Mousehole	3pm – 7pm

We were pleased to see some local media coverage about the consultation¹⁵.

¹⁴ See <https://www.pznp.co.uk/consultation/>

¹⁵ For example, see 15 October 2022: The Packet - <https://www.falmouthpacket.co.uk/news/23050520.dates-times-penzance-neighbourhood-plan-drop-in-sessions/> and 8 November 2022: The Packet - <https://www.falmouthpacket.co.uk/news/23109565.penzance-neighbourhood-plan-give-feedback-expo/>

Neighbourhood Plan Public Consultation on Pre-submission (Regulation 14) Plan	
Date(s)	24 th October to 30 th December, 2022
Delivery Method(s)	Online, leaflet drops, press releases, post, posters to advertise on the Council noticeboards, posted on the Council and Neighbourhood Plan websites, on social media, at the drop-in venues and locally by the local community area representatives.
No. of responses received	79 written responses received via email and post (from both statutory and strategic consultees and members of the public)
Return Options	Email, online, post and ballot / drop-box locations

Who was consulted?

The Regulation 14 consultation is specific about organisations and stakeholders that should be consulted¹⁶. The legislation requires that prior to submitting the Plan to the local planning authority, the qualifying body (the Town Council) must:

- publicise it in a manner that is likely to bring it to the attention of people who live, work or carry on business in the neighbourhood area;
- consult any consultation body referred to in paragraph 1 of Schedule 1 whose interests the qualifying body considers may be affected by the proposals for a neighbourhood plan; and,
- send a copy of the proposals for a neighbourhood plan to the local planning authority.

All of the residents and businesses within the parish were consulted together with the required statutory and strategic bodies. Our consultees list was based on the e-mail contact list we had built up to this point, plus strategic consultees and statutory consultees set out in the legislation. The list of statutory, strategic and organisation consultees is reproduced in Appendix 1.

What did the Consultees say?

A total of 79 written responses were received in total from all consultees (including statutory and strategic consultees). A link to a summary of the responses and the Community Link Group / Town Council agreed responses to them is appended to this Statement (see Appendix 13) and is available to see on the website¹⁷.

How were the issues and concerns responded to?

We set out the responses received (verbatim) and responded to them, stating whether or not they led to any changes to the Plan and its policies (and if they did, what those changes would be). Our report on the responses, and our suggested changes to the Plan as a result, is appended to this Statement and is available to view on the website, as noted above.

¹⁶ See <https://www.gov.uk/guidance/neighbourhood-planning--2#consulting-on-and-publicising-a-neighbourhood-plan-or-order> for further details.

¹⁷ See <https://www.pznp.co.uk/the-plan/>

5. Conclusions

The level of community consultation and engagement undertaken during the production of the Neighbourhood Plan has been varied and extensive. It has reached a wide range of the local population through a variety of methods and media. A variety of groups and different sections of the community have participated or commented on the Plan during the process. Extensive efforts were made to ensure, through engagement with and through the community / neighbourhood groups, that as many people were consulted as possible, and that the Plan truly reflects the aspirations and concerns of each community in the parish. The opportunity was also taken to co-ordinate and align consultation on the Plan with consultation on the regeneration of Penzance, helping to maximise inclusivity and ensure a large number of responses.

In preparing the Neighbourhood Plan we have sought to establish and maintain a dialogue with those bodies and organisations covered by Schedule 1 of the Regulations, and with those other bodies and organisations we have identified as having an interest in our parish.

We kept detailed records of how we consulted, when, and the responses received. The comments received at each stage of the Plan's development have been fully considered and have helped to guide and shape the form and content of the Plan so that it is truly reflective of what local people wish to see happen in the parish, takes fully into account the comments made by statutory and strategic consultees, and meets the Basic Conditions (as detailed in our Basic Conditions Statement).

APPENDICES

Appendix 1 – List of Statutory, Strategic and Local Organisation and Business Consultees

Statutory consultees were obtained from Cornwall Council. The following tables reproduce the contacts we were provided with, but with names, postal and email addresses removed. Should the Examiner appointed to scrutinise the Neighbourhood Plan wish to see further details, these can be provided, subject to meeting GDPR requirements.

Organisation
Statutory Consultees
Neighbourhood Planning, Cornwall Council
Adjoining Parishes surrounding your parish boundary
The Coal Authority Planning Team
Homes England (originally Home and Communities Agency)
Regulator of Social Housing
Natural England
Environment Agency
Historic England (originally English Heritage)
Network Rail
National Highways (originally Highways Agency)
Marine Management Organisation
Three (Mobile)
O2 and Vodafone (Mobile)
EE Mobile
OFCOM
Royal Cornwall Hospital Trust
Cornwall and Isles of Scilly Integrated Care System
Healthwatch Cornwall
National Grid
Please note: National Grid has appointed Avison Young to review and respond to development plan consultations on its behalf.
Western Power Distribution
EDF Energy

Wales and West Utilities Limited
South West Water
Community and Voluntary Bodies whose activities benefit all or part of the neighbourhood area
Bodies which represent the interests of different racial, ethnic or national groups in the neighbourhood area
Bodies which represents the interests of different religious groups in the neighbourhood area
Bodies which represents the interests of different religious groups in the neighbourhood area contd.
Bodies which represent the interests of persons carrying out business in the neighbourhood area
Bodies which represent the interests of disabled persons in the neighbourhood area
OFCOM
Royal Cornwall Hospital Trust
Cornwall and Isles of Scilly Integrated Care System
Healthwatch Cornwall

Internal contacts

Cornwall Area of Outstanding Natural Beauty
Cornwall Fire, Rescue and Community Safety Service

The contact information below sets out other organisations that you may wish to consult who have a specific interest or deliver services in your Parish.

Military
Ministry of Defence
Environment
Forestry Commission
Tamar Valley Area of Outstanding Natural Beauty
National Trust
Duchy of Cornwall, Land Steward Western District
Duchy of Cornwall, Deputy Estate Surveyor
Cornwall Wildlife Trust
National Farmers Union in the SW
Cornwall Maritime Strategy Group
Devon and Cornwall Housing Association
Coastline Housing

Cornwall Housing
First Bus
Great Western Railway
Civil Aviation Authority
Civil Aviation Authority, Director Of Airspace Policy
Energy
Community Energy Plus
Historic Environment
Cornwall Buildings Preservation Trust
Emergency Services
Devon and Cornwall Police, Designing out Crime Officer
Mineral Organisations
Kaolin and Ball Clay Association (UK)
Imerys Minerals Ltd
Housing Developers
Persimmon Homes South West

Please note: If you would like your organisation to be included on this list of consultees please contact the Neighbourhood Planning Team e-mail neighbourhoodplanning@cornwall.gov.uk

Community and Voluntary Bodies whose activities benefit all or part of the neighbourhood area:

Organisation
Paul Cricket Club
Paul Football Club
Cornwall Youth Theatre Company (Penlee Open Air Theatre)
Pengarth Day Centre
We Are With You
Newlyn Community Flora
Gulval Christmas Lights
Penzance Bowling Club

Organisation
Solomon Brown Memorial Hall
Penlee Cluster
Earth's Green Guardians
Growing Links
Heamoor Christmas Lights
Hypatia Trust
Montol
Mousehole Harbour Lights
Newlyn Harbour Lights
Penzance Community Flora
Penzance Street Pastors
Seal Salts and Sail
St Petrocs
St Piran in Penwith
Trelya
Welcome Centre (the National Trust)
Citizens Advice Cornwall
Treneere Grows
Sustainable Penzance
Plastic Free Penzance
The Acorn
Food for Families
Music at St Mary's
MusicAbility CIC
Newlyn Archive
Penwith 50+ Forum
West Cornwall Women's Aid

Organisation
Whole Again Communities
YMCA Cornwall
West Cornwall Circuit of Methodist Churches
Mousehole Wild Bird Hospital
Newlyn Pier & Harbour Commissioners
Mousehole Harbour Authority
Penzance Cricket Club
Paul WI
Gulval WI
Cornwall Federation of the WI
Gulval Village Community Association
Churches Together in the Penzance Area (CTIPA)
Penwith College
Humphry Davy School
Mounts Bay Academy
Alverton Primary School
Gulval School
Heamoor Community Primary School
Mousehole Primary School
Nancealverne School
Newlyn School
Pensans Community Primary School
St Mary's Catholic Primary School
St Mary's C of E Primary School

Appendix 2 – Press Release March 2015

The Neighbourhood Plan Pop up Shop in Market Jew Street closed its doors last Saturday after a three week stint during which over 1500 people came through to find out what a Neighbourhood Plan is and to give their views on the future shape of Penzance Parish. Last Friday, the shop was visited by Cornwall Council's Chief Executive, Andrew Kerr who said he was really impressed by what he saw and especially the "ideas wall" covered with over 300 "stick it note" suggestions from local people.

"We've had a fantastic response and once people understand that a Neighbourhood Plan can only develop based on ideas and opinions coming from the communities it relates to then they're keen to put their ideas into the pot" said Keith Bell Project Coordinator. "Over 400 people completed or took away the survey now it's important that we get them back so we can truly reflect what people think. Completed surveys can be dropped off at the Town Clerk's office on Alverton Road opposite St John's Hall and over the next few weeks more drop off points will be arranged throughout the parish. The survey is available on line and some initial teething problems with the website have been fixed so it's now a simple user friendly service"

The shop opening was just the first part of an 8 week effort designed to get people's input on what matters to them and to put forward ideas about how they want to see the area develop and change. Over the next 5 weeks, the Neighbourhood Plan team will be working their way round the parish talking to people and holding community meetings. Dates in the diary so far:

Newlyn 13 & 14 March at The Centre. 13th 3pm – 7pm. 14th 10am – 3pm

Paul 18th March at the Church Hall 10am-midday coffee morning, 6.30pm – 8pm community meeting

Heamoor 19th March at the British Legion 3pm – 8pm with a community meeting from 6.30pm – 8pm

Gulval 20th March at the Village Hall 3pm – 8pm with a community meeting from 6.30pm – 8pm

Eastern Green 10th April at Sainsburys 1.30pm – 3pm

Dates are being arranged for Gwavas, Penalverne and Treneere and are likely to be just after Easter.

If you think you've been missed out please contact the Neighbourhood Team via the website

www.pznp.co.uk

Appendix 3 – “Where you live” Questionnaire



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PENZANCE NEIGHBOURHOOD PLAN

Consultation Feedback & Housing Survey

Get Involved – Get your voice heard – Help shape your community.

- Fill in the housing questionnaire and return it in the pre-paid envelope provided.
- Contact us if you are interested in being part of Neighbourhood Plan community group or if you represent an existing community group/residents/tenants association.
- Once there are community groups up and running across the Parish, each will elect a person to represent their area on the Neighbourhood Plan Board. He or she will work together with people representing other areas and villages in the parish to develop the plan. The current Advisory Board who have been working on getting the process going will be there to support and advise throughout the process.
- The ideas developed by the Board will go out to consultation in about 6 months from now so that we get feedback and work to create consensus and when the plan is ready there will be a Penzance parish referendum. This will probably be in about a year.

You can contact us or find out more about the Neighbourhood Plan and first phase consultation which took place earlier this year on our website www.pznp.co.uk

We want to know what your views are regarding housing provision and in particular: the quality of the existing provision, why you like or dislike your current housing and what improvements you would like to see in future provision.

Please can you fill in the respondent details of this questionnaire (below) as the information is essential to our understanding of community needs. All information will remain anonymous.

Rate your answers in order of your opinion (1= disagree strongly; 2= disagree; 3= no opinion; 4= agree; 5= agree strongly)

A. RESPONDENT DETAILS:

1. POSTCODE **TR** (IMPORTANT PLEASE PROVIDE FULL POSTCODE)
2. EMAIL _____
3. GENDER
MALE FEMALE
4. AGE RANGE
18-25 26-45 46-55 55+
5. CURRENT HOUSING TENURE
Social Rented Private Rented
Shared Equity Mortgaged
Owned Outright

B. EXISTING HOUSING PROVISION

- 1 My home is located within easy walking distance of:
Rating: _____
- 1.1 A Local Shop 1 2 3 4 5
Comments: _____
- 1.2 A Post Office 1 2 3 4 5
Comments: _____
- 1.3 A Pub or Cafe 1 2 3 4 5
Comments: _____
- 1.4 Open Space / Parkland 1 2 3 4 5
Comments: _____
- 1.5 Children's Playground 1 2 3 4 5
Comments: _____
- 2 My existing housing provision meets my / my family's needs.
1 2 3 4 5
Comments: _____
- 3 My existing housing provision fails to meet my / my family's needs.
1 2 3 4 5
Comments: _____

- 4 I like where I live Because:
Comments: _____

- 5 I don't like where I live Because:
Comments: _____

- 6 What would you most like to change to improve where you live:
Comments: _____

C. FUTURE HOUSING PROVISION

- 4 The Quality of my housing provision would be most improved by:
4.1 Better Access to Local Facilities 1 2 3 4 5
Comments: _____
- 4.2 Resident's Parking 1 2 3 4 5
Comments: _____
- 4.3 Additional Storage Space 1 2 3 4 5
Comments: _____
- 4.4 Better Landscaping / Green Space 1 2 3 4 5
Comments: _____
- 4.5 Larger Living Space 1 2 3 4 5
Comments: _____
- 4.6 More Bedrooms 1 2 3 4 5
Comments: _____
- 4.7 Access to Bus Routes 1 2 3 4 5
Comments: _____
- D. "Affordable" Housing Provision
- 5 I believe "affordable" housing would best be delivered through the provision of more:
5.1 Affordable Rented Properties 1 2 3 4 5
Comments: _____
- 5.2 Shared Equity (Part/Share/Part/Mortgage) 1 2 3 4 5
Comments: _____
- 5.3 Capped Market Sale (up to 80% of value) 1 2 3 4 5
Comments: _____
- 5.4 Opportunities for self-build housing 1 2 3 4 5
Comments: _____

Introduction

Penzance Neighbourhood Plan covers the entire parish from Gulval to Mousehole. It is a blueprint for the future, developed entirely by the community – people living and working here. What goes into a Neighbourhood Plan also goes into Cornwall's Strategic Planning framework meaning future developments are bound by it, so it does have real power. But it can reach further than planning and be a tool for us to work together to develop a variety of projects and initiatives which will shape the future

The Neighbourhood Plan was launched in February 2015 with a first round consultation.

Over a 10 week period around 3,500 people in Penzance, Newlyn, Gulval, Eastern Green, Heamoor, Mousehole and Paul saw an exhibition exploring potential economic regeneration ideas supported by questionnaires to find out their views.

This leaflet shows the results from that consultation, sets out the next steps and explains how you can get involved and make a difference to the future of your community.

We are also asking about housing. What do you think about current housing and what about the future? We know that there is a critical need for more housing and a Neighbourhood Plan is an opportunity to influence where and what although not the absolute numbers of any new dwellings.

FAQ's

What is a Neighbourhood Plan? It's a blue print for the future which is decided by the community to which it relates. The Plan covers Penzance Parish and each community within it will participate, giving their views and ideas for their community and the wider parish.

Who decides what the plan will be? It's decided by the people living and working here. Their ideas and issues are represented on a Community Neighbourhood Plan Board which is run by representatives selected by their communities.

Who has produced this leaflet? The people who've produced this questionnaire are those who did the first phase consultation having been asked by Penzance council to start the process of getting people involved and finding out what they think

Does this mean it's a Penzance or Cornwall Council Project? No, Penzance Town Council has to 'start it off' and support it but Neighbourhood Plans must by law be developed and managed by the community.

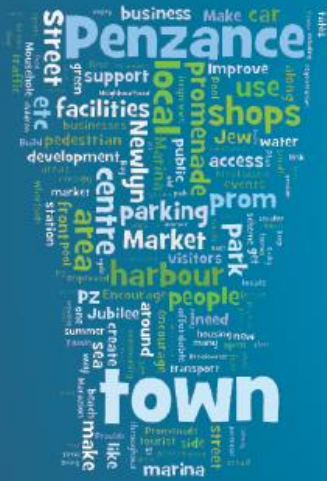
How do I know the process works and isn't influenced by Councils, developers or other vested interests? The small team who've been asked to start this process have to prove this to an independent government inspector. We have to record everything we do, provide evidence and submit this to the inspector.



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PENZANCE NEIGHBOURHOOD PLAN

Summary of Community Ideas - The larger the word the more times it was suggested by the community:



Share Your Ideas & Shape Our Town!



Support for each individual key regeneration site

1. Gateway to Penwith Idea Received **73%** Support
2. Pensans Boulevard Idea Received **88%** Support
3. Threshold Idea Received **73%** Support
4. Mounts Bay Marina Idea Received **82%** Support
5. Reception (Point of Arrival) Idea Received **85%** Support
6. Headland Destination Idea Received **90%** Support
7. Humphry Davy Quarter Idea Received **84%** Support
8. Floating Dock Idea Received **82%** Support
9. Jubilee Pool / Prom Idea Received **87%** Support
10. Promenade Idea Received **84%** Support
11. Wherrytown Idea Received **79%** Support
12. Newlyn Green Idea Received **87%** Support
13. Heart of Newlyn Idea Received **79%** Support
14. Sandy Cove Idea Received **76%** Support
15. Port Penlee Idea Received **68%** Support
16. Breakwater Idea Received **84%** Support

For full details of the survey response please go to WWW.PZNP.CO.UK



NP Jan2016 press

Sections:

1. “Headline” block of text to set the background and the opportunity.....use the share your ideas, shape our town as the heading?

2016 is going to be the year when Penzance cements its plans for a brighter future. The Neighbourhood Plan is about to start its second phase of development and consultation to create a plan for the future of the entire parish of Penzance.....from Gulval to Mousehole and all points in between.

“This is an exciting opportunity for ordinary people to take the reins from the planners and be genuinely involved in and influence the future of the place where they live” said Susan Stuart Chair of the Neighbourhood Plan Board.... “For far too long there’s been a lack of investment and improvements here, essential to keeping a community vibrant and a good place to be for those who live there and of course for visitors who are an important part of our local economy. A Neighbourhood Plan can help to address that – establishing what people want and where and putting it into the planning framework. It doesn’t guarantee that everything in the plan will happen but sends a clear signal to investors and developers about what a community wants and will support and that’s really important, it can help to attract investment”

Things are already starting to happen. The Neighbourhood Plan Board is part of a “Place Making Group” set up by Cornwall councillor Jim McKenna which has seen Cornwall Council pick up the regeneration ideas from the Neighbourhood Plan and start to find ways of making them happen. Key projects being worked on include:

- Improving the seafront pedestrian/cycleway right through the parish, including the Prom to create a continuous route along the coast. This proposal was exhibited at a major Cornwall Expo which took place in September and presented to Minister of State for Transport Patrick McLoughlin
- Improvements to Penzance Harbour and a feasibility study on sea defences
- Making Penzance town centre more pedestrian friendly with significant improvements to Market Jew Street and the creation of a “Humphry Davy Quarter” around the Market House

2. What’s Next

Find out more about the Neighbourhood Plan, the consultation results to date and talk to Neighbourhood Plan team members at the Pop Up Shop on Market Jew Street next week – 12th, 13th, 14th and Saturday 16th January from 11am to 3pm

Communities shape the plan - over the next few months, the ideas and issues from the first round consultation will be discussed, tested and worked up into a detailed plan. This is where communities become involved.....the plan has to be developed by people representing the place where they live and the Neighbourhood Plan team want to hear from community groups across the parish so they can play their part. “We have such an amazing opportunity for people who care about the place where they live to have a key role in its shaping its future and this is vital to the process, without it the plan won’t succeed” commented Keith Bell, the Neighbourhood Plan Project Coordinator

3. Give your view on housing

Housing is important to people right across the parish and a Neighbourhood Plan has the power to influence.....not the numbers of houses built, that's fixed by the Government but what type of housing and where. The Neighbourhood Plan team really want to know what you think and to find out, sent a mailshot was sent to all households in December which included a housing questionnaire. The questionnaire comes in a reply paid envelope so all you need to do to get your voice heard is to fill it in and post it back before the end of January.

Alternatively you can visit the pop up shop next week and talk in more detail to a member of the team.

4. Make sure your community has a say

The Neighbourhood Plan team wants to hear from residents/tenants groups across the parish so that they can put forward a representative to work on developing the plan and make sure the views of their community get heard.

5. Open to All Ages

Although voting in the referendum is restricted to over 18's The Neighbourhood Plan team are keen to involve younger people too – the view is that they are the future of the town and should be able to make their views known. There will be a place on the Board team for youth representative and Neighbourhood Plan team member Geoff Brighton is heading up a group to make sure this happens. "We are looking to hear from schools, colleges and any other group run by or for young people and who'd like to have a say" said Geoff

6. Support the Plan

The Neighbourhood Plan team is looking for people who are willing to give up their time to provide skilled help and support, particularly in areas such as: planning; transport and infrastructure; urban regeneration; maritime industry and leisure; housing; and data analysis

Contact the Neighbourhood Plan Team

Go to the "Get Involved" section on the website www.pznp.co.uk and complete the contact form.

Appendix 5 – Example of Community Neighbourhood Questionnaire

PENZANCE PARISH NEIGHBOURHOOD PLAN: CONSULTATION QUESTIONNAIRE TRENEERE							
<p>We want to know what you think about where you live so that your opinions can be reflected in the Neighbourhood Plan which can help to make positive changes for local communities.</p> <p>Fill in this questionnaire so we know what you think. If you want, you can complete the questionnaire on line. It's on the Neighbourhood Plan website www.pznp.co.uk click on Survey it's also on our Facebook page https://www.facebook.com/pznp/.</p> <p>Please rate your answers to reflect your opinion. Unless you have no opinion, a comment will be really helpful to help draw together a view from the community.</p>							
TELL US WHAT YOU THINK	Rating	1	2	3	4	5	1= agree strongly; 2= agree; 3= no opinion; 4= disagree; 5= disagree strongly
Treneere is a separate community from Penzance with its own identity							
If you ticked 1 or 2, please put down a few thoughts about what you think makes Treneere different.....positives and negatives!							
The “green parts” of our community.....open spaces, play spaces, footpaths and bridle ways are an important asset		1	2	3	4	5	Comments
a	We need more green spaces						
b	We need more safe places for children to play						
c	It's easy and safe to get to and use the existing green spaces, footpaths and bridle ways						
d	It's easy and safe to access the countryside						
e	The footpaths and bridleways are in good order and easy to use						
f	The Neighbourhood Plan can help to protect green spaces from future development. Tell us what you want to protect for the future						
Traffic and road safety is a problem for Treneere		1	2	3	4	5	
a	My quality of life is affected by this						
b	We need measures to improve pedestrian and cyclist safety						

c	We need to see traffic calming and better signage						
e	We need more safe crossing places						
Having public community facilities is important		1	2	3	4	5	
a	Treneere has good community facilities						
Good quality affordable housing is important		1	2	3	4	5	
	There's enough available locally for me and my family						
	I would like to see more housing for local people						
	1. Affordable rent						
	2. Affordable to buy						
	3. Affordable shared ownership						
	4. Housing for families						
	5. For young people leaving home						
	6. For older people						
	7. For disabled people						
The environment matters							
	There should be more facilities so that people can re-cycle and re-use						
	There should be more done to encourage people to walk and cycle						

LET US HAVE YOUR IDEAS	
A. WHAT WOULD YOU CHANGE ABOUT TRENEERE?	
AREA FOR IMPROVEMENT	MY IDEAS

What do I do now?

1. You can drop this questionnaire at The Lescudjack Centre, Penzance Town Council offices or St John's Hall
2. You can drop it off or post it to Penzance Town Council - Town Clerks Office, Penlee Centre, Penlee Park, Penzance TR18 4HE
3. You can complete the questionnaire on line. It's on the Neighbourhood Plan website www.pznp.co.uk click on Survey to find it.

How can I find out more?

Neighbourhood Plan website www.pznp.co.uk

Neighbourhood Plan Facebook page <https://www.facebook.com/pznpl/>

NEIGHBOURHOOD PLAN

RECONNECT WITH THE SEA

A series of interlinked regeneration projects reinvigorating the shoreline and town centre.

- Finding new uses for buildings on Market Jew Street and bringing Market House back into use.
- Public realm improvements and traffic calming making Penzance a better place to use and enjoy.
- Headland – a leisure destination around the harbour, Jubilee Pool and Coinagehall.
- Shoreline management and sea defences to protect and encourage inwards investment.
- Activity zones along the Promenade.
- Harbour improvements in Penzance and Newlyn: creating new business and job prospects and attracting visitors.

WHERE YOU LIVE

- Housing for local people first which is affordable based on local wages.
- Access to green space and play spaces.
- Communities connected by foot, cycle and roadways as well as local transport.
- Community infrastructure.



WORKING TOGETHER

The future for Penzance looks positive. More people are using and visiting the town, businesses are investing and there is support from national and local government.

The Penzance Regeneration Partnership brings together the following organisations which work to secure investment and regeneration.



Government support for coastal towns



Representing the views of the community on the future shape of the parish



Investing for a stronger town centre



Chamber of Commerce, the voice of business in Penzance



Representing Penwith's tourism sector



Local Authority providing councillor and officer support



Town council representing the electorate



Building skills for the future



PENZANCE
EXPO
2017

3/4 March 2017
St John's Hall

SHORELINE & PROMENADE

Protecting the Shoreline from storm damage and improving prospects for inward investment.

- Promenade flood defences to enable regeneration.
- Flood defences and sandscaping at Long Rock protecting vital infrastructure.
- Penzance Harbour breakwater enabling creation of a landside transport hub; development of marina facilities and releasing space for further business expansion and job creation in the wet dock.



HEADLAND

Revitalising a neglected area of the shoreline to create a leisure zone.

- Jubilee Pool with potential for geothermal heating and spa facilities.
- Coinagehall development with hotel, residential, workspace and leisure facilities.
- Improved public realm linking Harbour, Headland and Town Centre.



CREATIVE PENZANCE

Building on Penzance and Newlyn's position as a top UK Creative Cluster.

- Investing to unlock the potential of Penlee House as a significant gallery of Cornish Art and important community asset.
- Merlin Cinemas investing to upgrade The Savoy cinema and The Ritz multi-venue.
- The creation of the Newlyn Filmhouse and continued expansion of Newlyn Art School.

TRANSPORT & INFRASTRUCTURE

Strengthening Penzance's transport hub bringing Jobs and increased visitor footfall.

- Investing to create a new Penzance Heli-link to Scilly.
- New railway engineering facilities at Long Rock bringing skilled job opportunities.
- Upgrades to rolling stock for the sleeper service and facilities at Penzance station.
- Investments in Penzance dry dock and Scilly freight link.
- Coastal multi-use trail.



TOWN CENTRE

New uses for redundant buildings - meeting local needs and attracting inward investment

- Market Jew Street becomes mixed use.
- Bringing Market House back to life at the heart of Humphry Davy Quarter.
- Improving Public Realm, creating a welcoming pedestrian friendly town centre linked to the sea.

HARBOURS

Investing in Penzance and Newlyn building critical mass in fishing, marine and visitor economies.

- Penzance wet dock: new modern engineering hub; harbour-side restaurant/café/visitor centre; and new berths for visiting leisure craft.
- Newlyn Harbour: Engineering hub at Sandy Cove; improvements to fish market; creation of facilities for value added food processing; and heritage quayside for historic boats.



HOUSING & HEALTHCARE

Town Centre Housing at St Clares and Penwith Street

- 153 new dwellings.
- 63 affordable units.
- Green space.
- Parking.
- State of the Art Healthcare facilities at St Clares



NEIGHBOURHOOD PLAN RECONNECTING WITH THE SEA

A series of interlinked regeneration projects reinvigorating the shoreline and town centre.

- Finding new uses for town centre buildings.
- Public realm improvements and traffic calming making our communities better places to live in and enjoy.
- Developing the Headland as a leisure destination around the harbour, Jubilee Pool and Coinagehall.
- Shoreline management and sea defences to protect our natural asset and encourage inward investment.
- Dedicated activity zones along the Promenade.
- Harbour improvements in Penzance and Newlyn to create new business and job prospects, and attract additional visitors.

WHERE YOU LIVE

- Genuinely affordable housing within local communities.
- Bringing redundant sites and buildings into use for housing and work spaces.
- Communities have access to green spaces and are connected by a network of foot, cycle and pathways.
- The distinct identity of communities across the parish is recognised and respected.



WORKING TOGETHER

The future for Penzance looks positive. More people are using and visiting the town, businesses are investing and there is support from national and local government.

The Penzance Regeneration Partnership brings together the following organisations which work to secure investment and regeneration.

	Government support for coastal towns
	Representing the views of the community on the future shape of the parish
	Investing for a stronger town centre
	Chamber of Commerce, the voice of business in Penzance
	Representing Penwith's tourism sector
	Local Authority providing councillor and officer support
	Town Council representing the electorate
	Building skills for the future



What is a Neighbourhood Plan?

A Neighbourhood Plan is a way for communities to get a vision for the future of their parish, town or village embedded in the Local Authority's planning framework in the form of planning policies. Future developments requiring planning permission must abide by those policies.

What's this Neighbourhood Plan about?

The Neighbourhood Plan covers the entire parish..... the "urban mass" of Penzance and the parish's distinct communities including Eastern Green, Gulval, Heamoor, Newlyn, Mousehole and Paul. It addresses a wide range of things including economic development, housing, town centre regeneration, public realm (roads, pavements, parks, open spaces) and the natural environment.

What's happened so far?

The plan was first launched in 2015 with a wide-scale consultation on **Economic Regeneration**, followed in early 2016 by a mail drop to all households in the parish, including a **Housing and Place** survey and an EXPO in March 2017 outlining investment initiatives across the parish.

What was the community response?

A very strong message "Something needs to be done"

- "Joined up" investment supporting economic regeneration and employment.
- Improving and re-shaping Penzance town centre.
- Investing in our shoreline assets so that they are better used and better able to contribute to the economy.
- Improving public realm and reducing traffic domination in our communities.
- Housing which is affordable and supports the needs of local people.
- Balancing economic development with the need to respect and protect our outstanding natural and built environment.
- Respecting the distinct identities of our communities.

What's in our Neighbourhood Plan?

The plan has 4 main headings: Economy; Housing; Built Environment and Natural Environment. There's a lot of cross over between these so it's best summarised by looking at the overall **Vision and Key Objectives**

Reconnecting with the Sea: making the most of our unique coastal location as a catalyst for much needed economic regeneration as well as an environmental and recreational asset. Key Objectives

- Recreating and improving links with the waterfront and capitalising on it as a place for economic activity as well as leisure and enjoyment.
- Repairing and developing Penzance's fractured townscape to link the gateway around the station, the town centre, the harbour, and the promenade.
- Investing in Penzance and Newlyn harbours to strengthen their status as economic hubs for the marine, fishing, transport and leisure industries.
- Mounts Bay Maritime Park, a continuous accessible pedestrian and cycle link from Marazion to Mousehole, linking Inland at key nodes along its length.

Housing which meets the needs of the local community as well as supporting economic growth. Key Objectives

- Local people can get truly affordable housing to rent or to buy within their communities.
- Redundant buildings and sites are repurposed for use as town centre housing.
- Small developments on the edge of communities providing 100% affordable housing for that community.
- New developments will relate well to the natural environment and existing built environment and bring sufficient community and green infrastructure.
- Developers of major projects will work with the community to create a Community Management Plan, an additional level of community consultation.
- New homes in Mousehole, Paul and part of Newlyn will not be available for occupation as 2nd homes.

Penzance will be a place where people have the opportunity and want to live, work, visit and invest. Key Objectives

- Significant public realm improvements.
- Brownfield development to create town centre housing and work spaces.
- Shoreline protection to make the town investable.
- Significant and sensitive development along the waterfront between South Quay and the Station.

People will be able to get around easily and safely on foot, by bicycle and using mobility aids. Key Objectives

- Town and village/community centres will prioritise pedestrians, cyclists and disabled people.
- Enhancement to the parish wide network of cycleways, paths and green lanes.

The parish will be a place where people have the opportunity to access and enjoy our natural environment. Key Objectives

- A parish-wide network of accessible green-spaces, play spaces and allotments.
- The Prom is revitalised to support a range of outdoor leisure and exercise activities.
- Mount's Bay Maritime Park enhances the coastal path and connects Inland to the existing network of cycleways, paths and green lanes.
- Future development will maintain or enhance the quality and diversity of the green infrastructure.

Future development will respect the quality and heritage of our built and natural landscape and the distinct identities of the communities that make it up. Key Objectives

- Development respects and reflects the distinct identity of the various communities which make up the parish.
- Development will maintain or enhance the interface with the natural environment and green infrastructure.

What's next?

When we've got your feedback on the current "working draft" Neighbourhood Plan, a final draft will go out for 6 weeks public consultation. Feedback from that process will be reflected in the final Neighbourhood Plan which will be voted on in a Referendum in Spring 2019.

There's a whole lot more to the Neighbourhood Plan than we're able to describe here. Find out more..... come to the Community Conversation Zone or go to our website www.pznp.co.uk or Facebook Page www.facebook.com/pznpl



6 - 12 October

St Johns Hall, Penzance

Penzance EXPO 2018 briefing

Penzance is staging a major new exhibition at St John's Hall from Saturday, 6 October to Friday 12 October to showcase plans to regenerate the town and gather feedback from local residents and businesses to inform the draft Neighbourhood Plan.

Plans for the week-long Penzance EXPO 2018 event have been developed by the Penzance Regeneration Partnership, which includes representatives of Penzance Town Council, Penzance Neighbourhood Plan group, Penzance BID, Penzance Chamber of Commerce, Penwith College, Penzance and District Tourism Association, with support from Cornwall Council's Community Network Manager, local Cornwall Councillors, and a range of Cornwall Council officers.

The key aims of the EXPO are to:

- Inform the local community about the progress which has been made in delivering the projects highlighted during the previous Expo event
- increase engagement with the Neighbourhood Plan process, particularly among groups which have previously been under represented
- Help change local and wider public perception about the town.

On Saturday 6th and Friday 12th October there will be an extensive team of people in place to provide information and answer questions. On other days it will be a drop in with a small team available to guide people round the EXPO. There will also be evening workshops on Environment, Housing, Roads and Transport. Numbers for these will be limited and places will need to be booked in advance.

Thursday 11th October has been set aside for local businesses, enabling them to learn more about how the Neighbourhood Plan can contribute to facilitating a better environment to do business in. In the evening there will be a talk about the "high street" in the 21st century.

More than 1,000 local people came to the 2017 Penzance EXPO which showed the Neighbourhood Plan's range of economic regeneration proposals. These focused on attracting investment and creating jobs by reshaping Penzance town centre and reconnecting with the sea.

Specific proposals included bringing redundant or underutilised town centre buildings and sites back to life for town centre housing and work space; creating a continuous cycle and pedestrian route along the seafront from Marazion to Mousehole, including improvements to

the promenade and public spaces around Penzance Harbour and Jubilee Pool; and improving the harbours at Penzance and Newlyn so that they're fit for purpose and able to deliver more for the economy, for the community and for visitors.

Since then the Penzance Regeneration Partnership has been working to build on public support for these proposals, maintain the momentum and help to create a new and positive future for Penzance. The Expo will provide details of the progress which has been made in delivering these proposals, as well as highlighting other plans which are being developed.

The aim of the Penzance Neighbourhood Plan is to help support economic regeneration and to make the town of Penzance and surrounding communities better places to live and work by ensuring that new housing, transport and health and wellbeing schemes meet the needs of local people.

The Penzance Parish Neighbourhood Plan group has been working hard to develop the draft plan over the past three years and details of draft policies covering areas such as housing, economy and employment, town and village centres, community facilities and the natural environment will also be on show at Expo.

The Plan covers all areas of the Parish, including Newlyn, Mousehole, Paul, Heamoor, Gwavas, Gulval and Eastern Green as well as the urban area of Penzance, and the group are working with local people, businesses and communities in all these areas to ensure that it meets their needs. Students from local schools and colleges have been specifically invited to attend the Expo so they can give their views on what they would like Penzance to look like in the future.

Using the EXPO to obtain feedback on the draft Plan will help demonstrate its significance in the wider context of the economic and social regeneration of Penzance and encourage local people and businesses to give their views.

Members of the Neighbourhood Plan group and representatives of local partner organisations, including Penzance Town Council, Penzance BID and the Regeneration Partnership, will be available to provide information, answer questions and get feedback.

Following the EXPO the feedback will be used to inform the final draft of the Neighbourhood Plan. This will then go out for six weeks of public consultation. A series of community based consultation events and activities will be held to encourage all sections of the local community to get involved and to influence the final plan.

Levels of engagement will be measured by recording and analysing the number, make-up and geographic distribution of those firstly attending the EXPO and secondly submitting a consultation response. This information will be then be compared with results of previous Neighbourhood Plan consultations to show the impact of the EXPO.

A sample of people attending the Expo will also be questioned to measure whether attending the EXPO changed their perception of the town and its prospects for the future.

Programme

EXPO – PROGRAMME: 6 TH – 12 TH OCTOBER 2018							
Time/Date	Sat 6 th	Sun 7 th	Mon 8 th	Tues 9 th	Wed 10 th	Thurs 11 th	Friday 12 th
10	Launch						
11 Start	Community	Community	Humphry Davy	Humphry Davy	Alverton	Business	Community
16 End		Close 2pm	Community	St Marys	Humphry Davy		
Evening 16.30-18.30			Workshop Housing Sarah Furley - CC	Workshop Transport & Infrastructure Rebecca Lyle - CC	Workshop Environment Env Agency	Open Forum Town Centre Reshaping Lavigne Lonsdale	

Organisations taking part

Penzance Neighbourhood Plan
 Penzance Town Council
 Penzance BID
 Penzance Chamber of Commerce
 Penwith College,
 Penzance and District Tourism Association
 Jubilee Pool
 Cornwall Council
 Cornwall and Isles of Scilly Local Enterprise Partnership
 Environment Agency
 Highways England
 GWR
 Network Rail
 Sustrans
 Penzance Heliport
 Isles of Scilly Steamship Company
 National Trust
 Galliford Try
 Lavigne Lonsdale
 Polwithen House
 Penlee House Gallery and Museum
 The Exchange
 Newlyn Gallery
 Merlin Cinemas
 Newlyn Filmhouse
 Newlyn School of Art

Penzance Neighbourhood Plan: Reconnecting with the Sea

Launched in 2015, the Neighbourhood Plan team has consulted across the diverse ranges of communities which make up the parish. This includes:

- 6000 face to face conversations
- Online surveys
- Household surveys
- Website

WHAT YOU TOLD US: can be summed up in five words “Something needs to be done” and highlighted the need for:

- Investment and physical improvements supporting economic regeneration and better employment opportunities
- Improvements to Penzance town centre to make it an attractive place to live, work, shop, visit and do business
- Improvements to our shoreline assets so that they can realise their potential as economic, community leisure assets
- Improvements to public realm in our town and village centres to make them better and safer places to live, visit and enjoy
- Housing which supports the needs of local people so that they are able to live, work and bring up their families within their local community
- Balancing economic development with the need to respect and protect our outstanding natural and built environment as well as the distinct identities of our village communities

WHERE YOU LIVE:

We have consulted with communities across the parish, with some areas affected more by future development allocations than others.

There have been consistent messages emanating from all areas within the Parish. The key topics that have emerged are:

- **LOCAL NEEDS HOUSING:** for local people first, in their own community and prioritised and for those genuinely in need.
- **AFFORDABLE:** for people on local wages.
- **CONNECTED:** accessible with a good provision of local transport.
- **QUALITY DESIGN:** locally distinctive with appropriate space standards, robust environmentally sustainable materials and energy efficient.
- **ACCESS TO GREEN SPACE:** provision of landscaped areas in particular for children's play areas and allotments. Connections into the existing green infrastructure with access to the rural environment and the sea. Better parking provision.
- **-COMMUNITY INFRASTRUCTURE:** easy access to a local shop, post office, community facilities and public realm to support social interaction.
- **-PHYSICAL INFRASTRUCTURE:** sufficient services and networks to support existing and enlarged communities

Since 2017 the NP team have:

- Continued to develop schemes identified in the 2017 Expo
- Prepared a consultation draft of the Neighbourhood Plan

Penzance Parish and the wider Bay area are on the cusp of a much longed for renaissance with Community, Business, Local and Central Government pulling together to secure the future prosperity and quality of life for the Towns that constitute our Parish.

ECONOMIC REGENERATION:

This is focused around a series of 15 key economic nodes that will line the waterfront, capitalising on the spectacular backdrop of Mount's Bay.

The nodes will be linked via a linear route stretching from Mousehole to Marazion (The Bay Bikes Scheme) this "string of pearls" acts as the catalyst to kick start activities along the shore of the Bay.

Vital sea-defences will be turned from liabilities into economic assets and include expanded harbours at Penzance and Newlyn, much improved marine engineering within the wet dock and at Sandy Cove. With reconfigured infrastructure, the area will be ready to access the untapped commercial and leisure sectors of the Marine Economy.

Better connectivity between Penzance and Newlyn with a focus on improvements to The Promenade which will reinforce footfall between the revitalised commercial centres of the neighbouring communities.

The Promenade Repairing and reinforcing Penzance Town Centre: making it a more welcoming and pedestrian friendly environment; repurposing redundant/ underutilised buildings and sites for town centre residential and work space; and restoring links from the town centre to the waterfront.

The Plan is split into two distinct topic areas:

- **REGENERATION:** this is underpinned by the concept that we should "Reconnect with the Sea" and is focused on the economic regeneration of the area with a particular focus on the Waterfront.
- **WHERE YOU LIVE:** this is focused on housing, the green and natural environment, public realm, transport and vital community infrastructure. A critical element of this part of the plan is the recognition that Penzance parish is not a single community but a series of communities each with its own distinct identity, needs and aspirations.

This exhibition highlights some of the key initiatives that are being progressed, and which underpin the Neighbourhood Plan.

The Neighbourhood Plan team wants all members of the community to get involved and support the Neighbourhood Plan which will be out for informal consultation in local communities over the next few weeks and then a formal consultation ahead of a referendum in Spring 2019 when everyone will get to vote on it.

REGENERATION PROJECTS:

Penzance Town Centre

The Penzance Regeneration Partnership has ambitious plans for the much-needed re-shaping of the Town Centre. It is common knowledge that town centres and high streets have changed for good.

Research now shows that national retailers are unlikely to invest in towns with a catchment area of less than 150,000 people. Smaller towns, like Penzance, now need to reinvent themselves, building on what's good and looking for new opportunities to revitalise their town centre economy.

Penzance has much going for it. The town is in a unique coastal location, its transport and internet connectivity are excellent and it's the hub town for the local area. It has strong independent retail and service sectors and, together with Newlyn, is an important centre for the creative industries.

The Regeneration Partnership's plans recognise and build on these things. They aim to make Penzance a more diverse town centre, creating more work space and town centre and delivering public realm improvements to make the town more pedestrian friendly, more attractive as a place to spend time and re-creating links and views between the town and the waterfront.

PRIVATE SECTOR INVESTMENT:

Penzance needs private investment backed-up by public funding. Over recent years we have seen a pick-up in investment supporting the town centre economy.

- HOTELS: Premier Inn, Artists Residence, Chapel House PZ
- RESIDENTIAL: Churchill at Wharfside, Ocean View, Champions Yard.
- LEISURE: Savoy Cinema, The Ritz, The Shore
- WORKSPACE: PZ360, Workbox.
- RETAIL: Net influx of independent retailers strengthening Penzance's retail identity.

PLANNED NEW INVESTMENTS:

- Penzance Heliport,
- Penzance BID: Public Realm, Signage and monthly town markets.

The Regeneration Partnership is taking a proactive approach to secure private sector investment and is developing an investment prospectus for Penzance, designed to attract investors and business relocation.

DELIVERING NEW IMPROVEMENTS:

Taking its lead from the emerging Neighbourhood Plan and informed by a spatial study from local architects, Lavigne Lonsdale, the Regeneration Partnership has identified town centre sites which can start to deliver their aims- bringing new homes, work space and jobs, together with improvements to the public realm, making the town a more vibrant and better place to live, work and spend time.

The Neighbourhood Plan identified a framework of public spaces (nodes) across the Town Centre and Harbour areas, creating spaces people wish to spend time in and routes between them (links) that are attractive and easy to navigate, delivering on the mantra:
...RECONNECT WITH THE SEA.

NODES:

- **Causewayhead** : Using the open space and car-park to develop a hub for the creative industries with improvements to the public realm making a more attractive and pedestrian friendly gateway to the top of the town.
- **Backlands** : A large semi-redundant site running behind Market Jew Street between New Town Lane and Jennings Street. Cornwall Council is working with owners to explore a largely residential development, bringing new households (and footfall) into the town centre.
- **Shared Spaces** : The Market House, Albert Street Gyratory and Wharf Road have been identified as 3 strategic areas for improved public realm, creating easily accessible and attractive routes as an engine for footfall around the town centre area

Penzance Headland

This board looks at the background and role of the Penzance headland which provides a link between the harbour, the promenade and the town centre. It is seen as a place to relax, stay, work and enjoy.

It includes some key elements of the town's economic regeneration potential. These include:

- **JUBILEE POOL** – this re opened in May 2016 after extensive repairs to the damage caused, attracting over 40,000 visitors in the first 5 months. It is now under community ownership and is set to become the UK's only geothermally heated seawater pool – thanks to a £1.75m investment. This will construct a new geothermal zone in the pool, heated to 35 degrees, enhance poolside facilities, increase the size of the café and create a new community space. This ground-breaking project will create a unique year round visitor attraction and have a significant impact on the local economy:
- **COINAGEHALL SITE** – the aim is to create a high quality mixed use development, including housing, leisure, workspace and retail uses which will create a great place to work, relax and thrive. The aim is to create a project which provides jobs, and compliments and supports Jubilee Pool and the harbour Cornwall Council will be seeking to work with local high value businesses to secure anchor tenants and occupiers for the site.
- **PROMENADE** – this will be upgraded and enhanced to create a leisure and activity zone, which will accommodate a range of uses and activities, including pop up events, retail spaces, exercise, sport and activity hubs, as well as being an integral part of the Bay to Bay cycle route

MOUNTS BAY HARBOUR COMMUNITIES.

THE SEA

The Penzance Neighbourhood Plan identified the historic and on-going disconnect from our greatest asset - the sea. This has been the tagline and concept for the whole of the PZNP process- how do we make better capital (social, economic and environmental) from Mount's Bay and the sea?

Opportunities for collaborative working and an approach that seeks to maintain or enhance our historic and environmental assets has led to an emergent strategy for the future of The Bay's port infrastructure.

We will seek to secure the historic picturesque harbour of Mousehole (and St Michael's Mount) whilst striving to build on the potential of the harbours at Newlyn and Penzance to increase high quality value added jobs in both the marine and tourism sectors.

The aim is to create better connectivity within the Mount's Bay Harbour Cluster and to tap into the potential for increased business in both the leisure and commercial marine sectors.

Newlyn

1: FISH MARKET REFURBISHMENT

- Full 24 hour operations
- Solar powered and energy efficient
- Capabilities to support next generation selling platforms

2: SANDY COVE

- Low cost sites with utilities and broadband for early stage companies in the marine sector with potential for later development and expansion
- Temporary storage for tenants displaced during development elsewhere on harbour estate
- Long term storage for fishing gear
- Boatbuilding premises
- Space for community activities
- Phase 1 completion Q3 2018

3: PENLEE LIFEBOAT STATION Due for completion 2019

4: NEW STRAND, CANNER SLIPWAY AND CANNER CAR PARK

- Reconfiguration of central harbour area with total new workspace of over 2,000m²
- New quayside and workshops creating further new workspace of up to 960m²

Penzance

1.CONSTRUCT NEW ENGINEERING FACILITIES

- 21st Century Facilities supporting training and job Opportunities

2: ENHANCED STORAGE IN RE-BUILT RANK BUILDING

- Eliminating freight queuing on harbourside.

3: ADDRESSING PASSENGER FACILITIES

- Attracting and driving visitor footfall.
- Improving ferry passenger experience.
- Employment and apprenticeship opportunities

4: QUALITY ARCHITECTURE & FLEXIBLE STRUCTURE

- Key economic and spatial node.

- Future-proofing as part of a long-term vision.

5: PUBLIC DWELL SPACE WITHIN SHARED SPACE.

- Improved pedestrian environment with public seating and harbour views.
- Install more attractive fence along Dry Dock boundary.
- Improved surface finishes to create a "single-surface, shared-space" between Ross Bridge and Yacht Inn.

Capitalising on Maritime Assets

Mount's Bay is home to 4 existing harbours with the potential for a further harbour at Penlee Quarry. Each of these facilities has its own unique characteristics and are completely independent entities.

The regenerative potential of each of the harbours is reinforced through the co-ordination of development proposals across the Bay.

Cornwall Council is working with The Penzance Regeneration Partnership to realise the potential of Penzance Harbour and its environs, whilst The Newlyn Harbour Commission is some way into the delivery of their plan for a reinvigorated harbour at Newlyn.

PENZANCE

- Commercial Wet Dock.
- Leisure Drying Out Harbour
- Isles of Scilly Ferry Service
- Historic Headland Location

MOUSEHOLE

- Picturesque Harbour
- Harbour Beach
- Leisure - Small Craft
- Key Tourist Destination

NEWLYN

- Commercial Fishing Port
- Home to Penlee Lifeboat
- Fish Market
- Thriving Artist's Community

THE MOUNT

- Picturesque Harbour
- Ferryboat Service from Marazion
- Leisure - Small Craft
- Key tourist destination

TRANSPORT INFRASTRUCTURE

Penzance Heliport

The new Penzance to Isles of Scilly helicopter will fly to St Mary's and Tresco from a modern, purpose-built heliport at Jelbert Way. Cornwall Council provided planning consent for the new heliport in August 2018.

The new heliport will provide excellent connectivity, adjacent to the A30 and just a mile from Penzance station. Flights will be more reliable from a near sea level location.

Penzance is an outstanding destination in its own right; travellers will be attracted to local shops, restaurants, accommodation and services. The heliport will create 22 jobs and construction will stimulate £10 million of economic activity.

The service will help grow visitor numbers, extend the season and secure and create employment on the islands and in Penzance.

The helicopter will operate all year round, with up to 17 return flights per day, and a limited Sunday service.

Flights will take 15 minutes aboard the state of- the-art AW139, operated by Sloane Helicopters - one of the leading helicopter operators in Europe with clients including air Ambulances

Mounts Bay Maritime Park: Coastal Multi Use Trail

The Penzance Neighbourhood Plan identifies the need to reconnect with the sea as being central to the future economic success of the area. From this the concept of the Mount's Bay Maritime Park has emerged with a high quality walking and cycling link acting as a spine, connecting communities, attracting visitors and creating economic and cultural opportunities for West Cornwall.

The scheme has the support of Cornwall Council, Penzance Town Council, Cornwall and Isles of Scilly Local Enterprise Partnership, Environment Agency, Sustrans, GWR, Highways England and the National Trust.

Cornwall's coast path is worth £175m to the local economy. Cycle tourism generates £650m per year for the UK economy and €44 billion per year in the EU. The average cycle tourist spends 9% more per day than the average tourist.

The 2015 economic outputs of the multi-use Camel Trail in north Cornwall were:

- 424,000 visits
- 150,000 bikes hired
- £6.7m user spend
- £13m of business turnover
- 260 jobs supported

PHASE 1: MARAZION TO MOUSEHOLE (£2.9m)

- Extension of existing shared use path to Marazion
- Major upgrade to existing coastal path along Longrock
- Improved cycle access and environment at the gyratory and gateway to the town centre
- Better environment for pedestrians and cyclists through Penzance harbour
- Resurfacing and designated route along the promenade
- Route improvements to Newlyn and Mousehole

FUTURE PHASES (£4m)

This will see the multi-use trail extended to the north to connect to St Erth, Hayle and onto St Ives

SCHEME BENEFITS

- 200 jobs supported (12.7 jobs per £1m of investment)
- Supports Penzance's £44m wider tourism economy and 1,400 associated jobs
- Supports place making initiatives and wider Neighbourhood Plan regeneration proposals
- Promotes local business through route mapping
- Serves a population of 22,000 and over 2,000 new homes
- Supports modal shift targets enabling 20% of new jobs (1,650) to be accessed by walking/cycling
- Contributes to Cornwall's active travel strategy target to get 50,000 more people in Cornwall & IoS more active

RAIL IMPROVEMENTS PACKAGE

Cornwall's railway network is crucial to our economic growth, providing access to employment and education opportunities and connecting businesses to markets in Plymouth, Exeter, Bristol and London.

These works form part of an improved integrated transport network, linking with buses at key interchanges to enhance the quality and capacity of Cornwall's public transport system.

UPGRADED SLEEPER SERVICE

GWR have carried out a complete overhaul of all the Night Riviera Sleeper trains which will increase the capacity, upgrade the quality and continue to drive growth in the service.

New sleeper lounges have been built at Penzance and Truro. First Class lounge at Paddington upgraded to improve the facilities for sleeper customer

The upgraded Sleeper will feature:

- Completely redesigned and refreshed cabins with power points.
- Enhanced buffet and bar area laid out in an attractive brasserie-like style.
- Increased capacity in the seated day coaches.
- Improved facilities for persons with reduced mobility

ENHANCED MAINTENANCE FACILITY LONGROCK

GWR are working with Network Rail to expand the existing depot to maintain the upgraded sleeper fleet and additional rolling stock required to provide service improvements on the Cornish mainline.

The upgraded and expanded depot facility will:

- Transfer maintenance of the Night Riviera Sleeper fleet to Cornwall supporting the delivery of the HS2 Interchange at Old Oak Common outside London.
- Create the capacity to support the increased frequency of services on the Cornish mainline and new Intercity Express Trains.
- Provide improved facilities for staff, plus additional job and training opportunities.
- Improve the visual appearance of the depot and surrounding area.

MAINLINE SIGNALLING ANNOUNCEMENTS

Mainline signalling enhancements being delivered by Network Rail will increase the frequency of trains on the mainline and will create the opportunity to introduce a clock face timetable which will form the spine of Cornwall's new integrated public transport system.

- 20 additional intermediate block signals are being installed to improve train headways.
- New signals will be controlled locally from the existing signal boxes at Plymouth, Lostwithiel and Roskear.
- Mainline level crossing updates are also being delivered to reduce risk from additional train services

The enhancements will result in two trains per hour in both directions on the Cornish mainline which will increase capacity, improve journey times and passenger comfort and play a key role in integrating Cornwall's rail and bus networks.

ONE PUBLIC TRANSPORT SYSTEM FOR CORNWALL

The Cornwall Rail Improvement Package forms a key part of the wider project being led by Cornwall Council in partnership with the Department for Transport and transport operators, to integrate all local bus, rail and ferry services to create One Public Transport System for Cornwall.

ONE TICKET

- Integrated smart ticketing between bus, rail and ferry with a single ticket structure and capped fare levels.
- Contactless payment was introduced on all buses in Cornwall in January 2018
- A pilot for contactless ticketing across both bus and rail services will take place in Autumn 2018.

ONE STANDARD

- Consistent level of accessibility, capacity, comfort and reliability across the network.

CUSTOMER FOCUS

- Travel information available in a range of formats with real time and journey planning capability.

ONE NETWORK

- One network of coordinated services designed for when, where and why customers are travelling.

HEALTH AND WELLBEING

New Penzance Healthcentre

This new state of the art healthcare building is located on the site formally housing Cornwall Council on Nancealverne adjacent to the Leisure Centre.

The site will be fully accessible and will include dedicated patient parking.

The facility will provide a new home for Rosmellyn Surgery, Alverton Practice and Sunnyside Surgery together with other services. These include an on-site pharmacy, minor procedures suite, bookable meeting suite and café.

The project is currently in the later stages of construction and is expected to be completed in the winter of 2018.

Polwithen House: A Community for Wellbeing

VISION

To transform the site, through sustainable development, into a community for wellbeing, incorporating the latest innovative technology and design to provide discreet support and care for current and future generations.

Housing has a fundamental role to play in helping us live well for longer. It is not just about the home we occupy, but also about the place in which we live.

The Polwithen House masterplan will provide a new and inclusive neighbourhood in Penzance with a focus on wellness, health and happiness

HEALTH AND WELLBEING

By offering a diverse range of adaptable living options the neighbourhood will accommodate lifestyle changes that can emerge throughout life and into later years.

This alternative model of development will allow residents to remain independent, engaged in community and cultural life and live in mixed-use, multigenerational settings.

The masterplan will include an on-site care provider as well as a range of health and wellness facilities that include a new hydrotherapy pool, gym, rehabilitation facilities and catering options.

Phase 1: The relocation of the existing Nursery School into the newly refurbished Rosamunde Pilcher building. Development of the 'Wellbeing Hub' and Hydrotherapy Pool.

Phases 2 and 3:

The renovation and refurbishment of Polwithen House and gardens, and the development of residential accommodation offering extra care services.

KEY BENEFITS FOR PENZANCE

- Brand New Hydrotherapy Pool
- Wellness Hub with Spa, Physiotherapy and Gym
- New Community Spaces
- Garden Kitchen Restaurant and Cafe
- Restoration of Polwithen House
- Opening up the Site with Public Landscaped Gardens
- Extra Care Residential Accommodation

Coastal Protection and Shoreline Management

The Neighbourhood Plan identifies the need to reconnect with the sea and capitalise on the world class Mount's Bay, with the Headland and Harbour areas as priorities for regeneration. However, this coastline has always been susceptible to storm damage.

In 2014 there was significant storm damage caused to the Promenade and the Harbour areas, with damage caused to Long Rock in the storms of 2016. There are also concerns over the protection of Marazion Marsh.

STRATEGIC APPROACH

There are many components that make up the approach to shoreline management for Penzance and Mount's Bay. In reality they need to be joined up and integrated.

Cornwall Council is pursuing funding to deliver an overall strategy that can be agreed with other bodies such as the Environment Agency, Natural England the Marine Management Organisation and environmental bodies. It is hoped to start in 2019 and complete in 2020/21.

LONG TERM APPROACH

Work is underway on the feasibility and testing of options for the long term shoreline management of Mount's Bay. This is likely to involve an element of beach recharge, with or without structures to retain the sand. An exciting proposition is one of "meganourishment" also referred to as "landscaping."

Cornwall Council, Environment Agency and Royal HaskoningDHV have been modelling wave impacts, tidal flooding and coastal processes to develop a Shoreline Management Strategy.

PROMENADE

Flood defence works combined with the regeneration of the promenade will improve coastal protection and create the opportunity to realise the full potential of the promenade.

An options appraisal has been completed and costed in 2018.

This now needs to be integrated into the wider strategy and funding opportunities sought.

HARBOUR BREAKWATER

The current proposal is to create an outer harbour breakwater to provide coastal protection and expansion of inner harbour to create 20 hectares of sheltered water for Water Sports Centre and non-tidal yacht berths.

An options appraisal has been concluded. The next steps are to review costing and route to delivery.

LONG ROCK

Work is ongoing to protect the most vulnerable section of coastline from breaching by using a sympathetic and environmentally enhanced rock armour scheme.

MARAZION MARSH

Working with the Royal Society for the Protection of Birds (RSPB) 3.9ha of environmental improvements has been designed to improve biodiversity and habitats within the marsh.

Water levels will be controlled by a remotely operated outfall allowing water levels to be managed appropriately through the year. This will support constant wetland habitat all year round. A silt trap will be installed to the north west corner to reduce future silt build up within

the marsh. It is estimated that the silt trap will remove up to 90% of sediment entering the compartment through the Varfell and Long Rock Streams

Planning applications have been submitted for both the Long Rock and Marazion Marsh schemes. Work is expected to start in 2019 and be completed in 2020.

LONG TERM OPTIONS

A feasibility study is underway and will be completed early in 2019. The results for a sandscaping approach look positive, though further development will be required before a funding application can be prepared.

PENZANCE'S CREATIVE CLUSTER

According to the NESTA study "Creative Geography" Penzance is one of the top creative clusters in the UK Creative and digital businesses make a significant contribution to the town with 6.2% of all businesses, 7.4% of all employment and 9.7% of GDP GVA.

Penlee House Gallery and Museum

Penlee House Gallery & Museum is an award-winning public gallery specialising in the world famous Newlyn School of Painters (c.1880-1940). In recent years, the gallery has built an international reputation for its year round programme of temporary exhibitions, offering the unique opportunity to see major Cornish works from public and private collections within a stone's throw from where they were created.

Set within an elegant Victorian house and park, Penlee House is also a gateway to West Cornwall's archaeology and social history and it has an extensive online photographic collection.

The Exchange and Newlyn Gallery

Former telephone exchange, and now award winning gallery, The Exchange operates as a second venue for Newlyn Art Gallery and recently celebrated its 10th anniversary.

The organisation attracts audiences of between 50,000 to 60,000 a year to contemporary art exhibitions at its two venues and, increasingly, to projects delivered in other locations. The gallery has a strong social agenda and is actively working to develop its civic role.

This summer it delivered an internationally acclaimed sound installation by artist Janet Cardiff in Richmond Chapel, Tolver Place, highlighting the venue's potential as a new community resource for the town.

In 2017 the gallery secured revenue funding of £2.2m from Arts Council England to support its ongoing work, with much of that investment feeding directly into the local economy. A recent independent economic impact study showed that the gallery contributes more than £1m to the local economy each year.

Merlin cinemas

The Savoy Penzance

The Savoy Penzance was recently extended to provide a state of the art four-screen cinema, with new toilets and disabled facilities. A new bar and restaurant will be opening soon, with ten flats above known as Savoy Court, which concludes a £2M investment in this project. The cinema will attract over 100,000 customers each year.

The RITZ Penzance

The RITZ Penzance is a rare art deco 1930's cinema acquired by the company to prevent its demolition. The intention is to create a multipurpose venue for cinema, performance space, and more. The refurbishment planned for 2019 will represent a further investment of £1m in Penzance.

Newlyn Filmhouse

Newlyn Filmhouse is one of the best equipped cinemas outside of London.

It is a state of the art 2 screen digital cinema, created in a converted warehouse. It opened on 25th March 2016 and is an independent business and privately funded. Programming includes the best of World cinema and it hosts local filmmakers screenings.

Newlyn Filmhouse's aim is to employ local people in creative, non seasonal work, in an exciting and growing industry (currently 10 full time and 11 part time). In addition it aims to offer an affordable night out in a welcoming and comfortable environment to locals and visitors. As well as two high quality screens it has a great bar and small restaurant.

Newlyn School of Art

The highly successful Newlyn School of Art is aiming to grow its current provision of art courses. The school runs short courses and artists' mentoring courses, creating 3,700 attended days per year.

Courses run throughout the year, with 90% of students coming from outside Cornwall, creating an important driver for year-round overnight stays in Newlyn and Penzance. The school also uses over 100 Cornwall based suppliers and helps raise the profile of West Cornwall.

Bottle Top Factory Studios

A plan to create 25 exemplary, low-carbon studios in a disused factory to meet the local demand for creative workspace. The studios will be for established and emerging artists. Newlyn School of Art will be one of the anchor tenants.

Another anchor tenant is a top London art world firm which works with many past Turner Prize winners and other leading contemporary artists in the production of their work. The studios will also offer tenancies to locally based painters, sculptors, printmakers, filmmakers, potters, textile artists and metal-workers..

PENZANCE-NEIGHBOURHOOD-PLAN¶

UPDATE-FOR-PENZANCE-REGENERATION-PARTNERSHIP¶

- → EXPO-WRAP-UP¶
 - → Attendance¶
 - → 1600-people-visited-the-EXPO-over-7-days¶
 - → 4-schools-brought-~180-students-to-EXPO¶
 - → 100-people-attended-discussion-workshops-covering¶
 - → Transport-and-Infrastructure¶
 - → Town-Centre¶
 - → Housing¶
 - → Environment¶
 - → Responses¶
 - → ~80-questionnaires-submitted-confirming-substantial-support-for-NP-Aims-and-Objectives-.....whilst-we-will-now-continue-writing-the-plan,-the-opportunity-to-submit-given-the-ongoing-consultation-(see-below)-remains-open¶
 - → Outcomes¶
 - → Increased-community-engagement-and-understanding-of-NP-process¶
 - → Support-for-investment-projects-enabling-the-NP-to-define-what-the-community-would-support¶
 - → Overarching-objectives-will-“drill-down”-to-a-community-level¶
 - → Community-Events-will-take-place-to-enable-the-above¶
 - → Increased-youth-engagement¶
 - → 1-of-2-senior-schools-and-3-of-6-primary-schools-engaged-directly-and-all-local-schools+FE-college-indicating-interest-in-future-engagement¶
 - → Alverton-school-cemented-as-role-model-locally-¶
 - → Recognition-at-CC-level-and-presented-to-SLT-forum-¶
 - → To-be-rolled-out-across-primary,-senior-and-at-college-level¶

https://www.youtube.com/watch?v=EZmnR8q_Y7w&feature=youtu.be&fbclid=IwARoOGBZQvquuzqqprSQNH6X_R6oHUiSRDVqCUqLIUNLounv8kymDGZ3CmoQ

Please-watch-this-it’s-inspiring!¶

- → EXPO-FOLLOW-UP¶
 - → Community-Drop-in-Sessions¶
 - → Mousehole-x-2-~70-people-per-session¶
 - → Newlyn-x-2-~20-people-over-2-sessions¶
 - → Heamoor-x2+public-meeting-~60-people-over-2-sessions¶
 - → Eastern-Green-x2-~80-people-over-2-sessions¶
 - → Local-questionnaires-distributed-in-Mousehole,-Eastern-Green-and-pending-in-Heamoor¶
 - → Local-and-Main-questionnaire-on-line-and-on-Facebook¶

- → Community Vision Statements ¶
 - → Prepared for Heamoor, Gulval and Eastern Green ¶
 - → Drafted for Penzance to go out to consultation ¶
 - → Mousehole – out for consultation pending “village meeting” on 21st January ¶
 - → Newlyn – this is our biggest challenge.....members have been tasked to secure engagement ¶
- → Penzance Town Centre + Waterfront consultation ¶
 - → Questionnaires drafted ¶
 - → 3x drop-in sessions to take place (29th Jan + 2 other dates TBC) ¶
 - → General promotion flier – available from 21 Jan in public places and “amenable” businesses ¶

Appendix 9 - Community Visioning Questionnaires 2018-19
 (issued in areas which had not previously had an initial questionnaire)

PENZANCE PARISH NEIGHBOURHOOD PLAN: NEWLYN							
<p>Penzance Neighbourhood Plan isn't "all about Penzance" but covers the entire parish from Eastern Green to Mousehole. It's named after the parish not the town!</p> <p>We've already got good input from people living in Eastern Green, Gulval, Heamoor, Penzance, Mousehole and Paul about how they see the future of where they live. It's important to get your views on the future of Newlyn so that the Neighbourhood Plan can properly and fairly reflect them. We've put together some questions and statements based around some of the Plan's main aims and from speaking to people in Newlyn. Please give us your answers and your suggestions. How would you improve the village? Tell us if you think we've missed something!</p> <p>Rate your answers in order 1= agree strongly -> 5=disagree strongly</p> <p>YOU CAN DROP COMPLETED QUESTIONNAIRES BACK TO TOLCARNE MOTORS OR THE CENTRE.</p>							
	Rating	1	2	3	4	5	Comments and suggestions
Newlyn is a separate community with its own distinct identity. Please say what you think makes it different and what defines it							
The centre of Newlyn needs to be made more pedestrian/ cycle friendly and traffic hot spots identified and made safer							
Places to improve	The Coombe						
	Chywoone Hill						
	The junction with New Road, The Strand, Chywoone Hill and The Coombe						
	The Strand between the bridge and Warrens bakery						
	The Strand, Cliff Road and Fore Street from Trelawney's fish shop to the end of the village						
	Trereife crossroads						
	Other places – use comment box						

How to do it?	Shared spaces – road markings and kerb stones are removed. Traffic slows right down and pedestrians have priority								
	Changing traffic priority:								
	Access only								
	One way								
	Roundabout								
	Pedestrianisation								
	Other solutions								

		Rating	1	2	3	4	5	
Newlyn would become a more attractive place to shop, visit and enjoy if there was additional parking available. It would also become a more pedestrian/cyclist friendly and safer place								
Potential site?	We need your ideas! Where and why, and how would it be accessed?							
Newlyn should have more and better quality places where people can sit, socialise, relax or play								
Where?	Village centre between the War Memorial and Harbour entrance							
	Keel Alley open space							
	The area between Tolcarne Car Park and Bolitho Gardens including Newlyn Green							
	Gwavas playing field							
	Other places – your ideas							
There is a need for housing and work spaces which meet the needs of local people.								
<ul style="list-style-type: none"> Use redundant buildings and sites to create homes and work places 								
<ul style="list-style-type: none"> Identify “pocket sites” on the village edge to provide 100% affordable housing for people from the village 								

<ul style="list-style-type: none"> Prevent new build homes from being used as 2nd homes 											
<ul style="list-style-type: none"> Additional housing must be supported by the right level of infrastructure 											
What?	Small places for young people to live										
	Live/work spaces for self-employed people										
	Places to rent										
	Places to buy										
	Places for older people to live										
	Car free developments										
	Studio spaces										
	Office spaces										
	Affordable start-up work space										
	Other new uses – use comment box										
Where?	Old Bottle Top factory for artists' studios										
	The field at the top of Chywoone Hill and opposite Boundary Close for 30 100% affordable homes for local people										
	Your ideas										
It is important that people are able to have safe and easy access to the natural environment											
Your views	It's easy and safe to get to and use the existing green spaces, footpaths and bridleways										
	The footpaths and bridleways are in good order and easy to use										
	There are enough places for children to play										
	I enjoy using the Promenade										
	I think the Promenade is a special place										
	The cycle way from Newlyn to Mousehole needs better signposting										
	More from you.....										

Cornwall Council's Local Plan identifies Sandy Cove and land adjacent to Stable Hobba as sites for business and employment. We'd like to understand what type of business activities you'd like to see on those sites

Where?	Sandy Cove	What?	
	Stable Hobba extension site		

		Rating	1	2	3	4	5
The proposed development of the redundant Penlee Quarry would create a deepwater marina and high end residential properties							
Your views	It would support growth of the marine engineering and service economy						
	It would contribute to the status of Mount's Bay as a sailing destination						
	It would bring high income residents to the area who would spend their money locally and support the village economy						
	It would be a good place for 2 nd homes and keep them out of the village centre						
	It could be used to subsidise affordable housing elsewhere in the village						

	It would threaten the natural environment								
	The traffic implications of this development are acceptable								
	Additional views – please use comment box								
<p>The Neighbourhood Plan supports the need to invest in both Penzance and Newlyn Harbours to maintain their status as important economic hubs in the Parish. Whilst Newlyn harbour has special development rights and doesn't fall under the scope of the Neighbourhood Plan, we'd like to have your views on what's most important in terms of activities/businesses supported, whether existing or new.</p>									
Your views	Support facilities for fishing fleets								
	Marine engineering facilities								
	Value added manufacturing eg food processing								
	Fish retail								
	Marine Leisure facilities								
	Facilities for heritage vessels								
	Facilities to support the visitor economy								
	Freight facilities								
	Parking								
	Your ideas								
<p>To validate your questionnaire and include your answers in our survey results please provide your postcode:</p>									



**PENZANCE NEIGHBOURHOOD PLAN:
HEAMOOR QUESTIONNAIRE**



Heamoor is one of the communities covered by the Penzance Neighbourhood Plan (PZNP). The PZNP is being written now. There will be a public consultation on it in late Spring 2019. Then residents will be able to vote on it in a referendum.

It's a community plan. That means **YOUR VIEWS COUNT** – especially, your views about Heamoor.

Your responses will not be binned. They will be studied carefully and will form part of the evidence base for the PZNP.

The questions below reflect issues raised by Heamoor residents in past consultations with Cornwall Council, at recent public meetings in the village, and at PZNP drop-in-sessions/public meetings held in November 2018.

We can't use the PZNP to change Cornwall Council strategic policies or site allocations, but we can use it to set out **our vision for the place where we live**.

Please answer each question on a scale from 1 to 5 (tick the box):

- 1 = Agree strongly
- 2 = Agree
- 3 = Don't know/no opinion
- 4 = Disagree
- 5 = Disagree strongly

Drop off your completed questionnaire at Heamoor News (Costcutter) or the One-Stop Shop Reception at St John's Hall in Penzance, or e-mail it to: info@juliakerrison.com.

Or fill it in online at: <http://www.pznp.co.uk/survey/> or on the PZNP Facebook page: <https://www.facebook.com/pznp/>

YOUR POSTCODE (compulsory):						
	1	2	3	4	5	Your comments – really helpful
Q1. Heamoor is a separate community from Penzance with its own identity						

Q1a. Heamoor should not be joined up with nearby communities (Gulval, Madron, Treneere) by development						
	1	2	3	4	5	Your comments – really helpful
Q2. I like it that much of Heamoor is only a few minutes' walk from open countryside						
Q2a. The mature trees and hedges around the village are important to me						
Q2b. The network of footpaths in the countryside around our village is an important asset						
Q2c. Heamoor's allotments should be preserved						
Q2d. Any development proposals should include new allotment spaces for new residents						

Q2e. There should be a “green buffer” preventing development of the land immediately north of Polmennor Road/Josephs Lane/Boscathnoe Lane (do you have any other ideas for green buffers?)						
Q2f. The old Penwith Council made the countryside on the Heamoor side of the A30 at Nancealverne/Castle Horneck a protected open area. The Neighbourhood Plan should do the same						

	1	2	3	4	5	Your comments – really helpful
Q3. Heamoor is not a suitable place for large-scale housing development						
Q3a. We need small affordable housing developments for locals						
Q3b. Large-scale housing development would make flooding in the village worse						

Q3c. We should prevent new-build homes in Heamoor being used as second homes						
Q4. Traffic and road safety are major concerns for Heamoor residents						
Q4a. Heamoor roundabout isn't pedestrian/cycle friendly						
Q4b. Congestion on the A30 (Penzance bypass) is a growing problem						
Q4c. Rat-running is a problem in the lanes and village streets (examples: Polmennor Road, Josephs Lane, Boscathnoe Lane, Boscathnoe Way)						
	1	2	3	4	5	Your comments – really helpful
Q4d. It is difficult for people with mobility issues to get around the village						
Q4e. Air pollution is a growing problem in the village, especially around the Heamoor roundabout						

Q5. The Heabrook Parc Play Site should be kept as a play site (if not, how do you think it should be used?)						
Q6. The old school field in Madron Road should continue to be an open space (ideas welcome!)						
ANY OTHER COMMENTS? How do you see the future of Heamoor? (Please use extra sheets if necessary)						

Appendix 10 – Example of the Visioning Consultation Process during 2018 / 19 (Paul)

Paul Vision Consultation Evidence Base 2018

1. Regular meetings were held of Paul Action Group, PAG, which was set up to consult and draw up a Vision Statement for Paul, Sheffield, Penolva and Trevithal for inclusion in the Penzance Neighbourhood Plan. A total of eleven meetings were held from April to September 2018 on 5 April; 2, 10, 17, 24 and 30 May; 7, 14, 21, 28 June; 27 September.
2. Susan Stuart, Chair of the PZNP, attended the PAG meetings on 2 and 30 May. She outlined the statutory background of Neighbourhood Plans and the benefits of Paul and surrounding area developing its own vision as part of the PZNP.
3. Posters publicising the group and an initial questionnaire were displayed in Paul, Sheffield and the surrounding area. Tailored questionnaires were developed by the group and delivered to every residence in the area over the weekend of 25 May with digital and hard copy responses required by 1 June. Out of a total of 192 dwellings 120 responses were received and these formed the basis for the aspirations contained on our village Vision.
4. A village website went live on 19 May: paulactiongroup.org.uk
5. A PAG Notice Board was purchased, opposite the church and next to the pub. This was used to publicise dates, agendas and minutes of meetings and was well-used until it blew down in gales last autumn (2020).
6. The work of PAG and the development of the vision was also publicised locally in Paul's monthly digital newsletter.
7. An evidence base was prepared and the physical characteristics of the area documented, noting the geology, drainage, agriculture and building development over the centuries to the present day. This proved to be an invaluable resource in providing background material for the vision.
8. A facilitated Visioning Workshop was held at the extended PAG meeting on 7 June, which enabled residents to discuss and debate the results of the questionnaire and to prepare draft visions for the locality. These formed the basis for the overall vision.

9. On 21 June a facilitated Plan-Making Workshop was held and volunteers carried out a survey on foot of Paul, Sheffield, Trevithal and Penolva. The purpose of this was to identify and map the physical evidence in terms of wildlife, wetland areas, significant landscape features, green spaces, areas of high townscape value/groups of historic buildings/settlement perimeter boundaries, possible infill housing sites, the need for improved transport facilities, traffic management requirements, pedestrian routes to improve safety and connectivity, and suitable locations for commercial and employment facilities. This information has been transferred to a plan of the area, which is appended to the Vision.

10. The final version of the Vision Statement was sent to Susan Stuart at the beginning of July 2018. An executive summary was delivered to every household, displayed on the PAG notice board with the full version posted on the website and publicised in the monthly e-newsletter.

Appendix 11 – Regulation 14 Plan Leaflet Posted to all Households

How can I find out more?

You can view a Summary Statement and a full draft Plan online: www.pznp.co.uk/

Or you can view a paper copy at the Penzance Council Offices, Penlee Centre, Penlee Park, PZ, TR18 4HE

How can I have my say?

This consultation on the draft Plan runs from **24 October to 30 December 2022**, and is known as the "Regulation 14 Pre-submission" public consultation. As well as sharing the Plan with the community, we are required to share it with a wide range of other 'statutory consultees' for their views.

Community Drop-ins

These will be held across the Parish, so you can find out more and talk with community representatives who helped to draft the Plan:

Date	Location	Time
24th Oct	St John's Hall, Mayor's Parlour	3pm - 7pm
27th Oct	The Pulse Venue, Heamoor	3pm - 7pm
28th Oct	Sainsbury's Foyer, Eastern Green	3pm - 7pm
31st Oct	Alverton School	3:15pm - 7pm
3rd Nov	The Centre, Newlyn	3pm - 7pm
7th Nov	The Lesudjack Centre, Treneere	3pm - 7pm
9th Nov	Paul Village Hall	3pm - 7pm
10th Nov	Gulval Village Hall	3pm - 7pm
14th Nov	Solomon Browne Hall, Mousehole	3pm - 7pm

EXPO Event

The draft Plan will feature at the PZ 'EXPO' event at St John's Hall 17th-19th November, alongside other projects for our area. Drop in and share your views.

Feedback

You can submit your views on the draft Plan in a number of ways:

- Online at the PZNP website: www.pznp.co.uk/
- At the following locations:
 - The Centre, Newlyn
 - The Kings Arms, Paul
 - Costcutter, Heamoor
 - Solomon Browne Hall, Mousehole
 - St John's Hall, Penzance
 - Penzance Council Offices

(Opening times for these locations vary - please check these before visiting)

- By post to: PZNP, C/O Penzance Council, Penlee Centre, Penlee Park, Penzance, TR18 4HE

Next steps

- Comments considered by the CLG (changes made to Plan if appropriate).
- Penzance Council approves the draft and submits to Cornwall Council who will run a further public consultation.
- The final draft of the Plan will be assessed by an independent examiner
- Cornwall Council will then hold a referendum for those registered to vote in the Penzance Parish.



Penzance Neighbourhood Plan Consultation



What is it?

What is a Neighbourhood Plan?

A Neighbourhood Plan is a way for communities to set out a vision for the future of their Parish, Town or Village embedded in the Local Authority's planning framework in the form of planning policies. Future developments requiring planning permission must abide by those policies.

What is this draft Plan all about?

The draft Plan addresses a wide range of things including economic development, housing, regeneration, open spaces, and the natural environment.

Which areas are included in the draft Plan?

The draft plan covers the entire civil Parish of Penzance - both **Penzance** town itself and the other distinct communities within the Parish including:

- Newlyn
- Mousehole
- Paul
- Heamoor
- Gulval
- Eastern Green

What will it do?

The 5 Policy Areas

The draft plan includes 5 Policy Areas for the whole Parish:



Development, Design & Heritage

Ensure future developments must make a positive impact on the physical fabric of our town, villages and communities, respect what we already have and reflect the needs and aspirations of people living and working in the Parish.



Economy

Enable development which will help to grow the local economy through investment and in turn create new jobs with a fair wage.



Housing

Provide homes which are genuinely affordable relative to local incomes.



Natural Environment & Green Infrastructure

Protecting the environment is essential to our quality of life and well-being, and to the attractiveness of the Parish. A good-quality built environment includes green infrastructure for people such as cycle routes, footpaths and green spaces, as well as visual and physical connections with the coast and surrounding open countryside, and enhancing biodiversity.

The 5 Policy Areas contd.



Coastal Vulnerability

The coastline of the Parish is highly exposed to flooding and storm damage which, without active intervention, will increase with rising sea levels and climate change.

.....

The draft Plan also includes separate policy sections for **Penzance** and **Newlyn**, reflecting the specific issues and regeneration opportunities in those two places.

How did we get here?

Community consultation

The current draft of the Plan has been drawn up following extensive public consultations between 2015 and 2019, both at public 'EXPO' events and at drop-in sessions within each community.

Community representation

The Community Link Group (CLG), established in 2018, includes community representatives from **Heamoor**, **Newlyn**, **Paul** and **Sheffield**, **Mousehole**, **Gulval**, **Eastern Green**, **Penzance Central**, and **Alverton**. It has been fully involved in preparing the draft Plan.

P.T.O

Appendix 12 – Regulation 14 Consultation Comments Form

Resp. no.:
(office-use-only)



**Regulation 14 (Pre-submission) Penzance Parish Neighbourhood Plan
Comments Form**

Please use this form to provide comments on the Neighbourhood Plan. Please state to which page number, section or policy your comment refers, unless it is a general comment about the Plan as a whole. This will help us to group and analyse responses.

You can email your response to info@penzance-tc.gov.uk (please insert "Neighbourhood Plan" in the subject line).

You can also post or drop off your comments to: PZNP, C/O Penzance Council, Penlee Centre, Penlee Park, Penzance, TR18 4HE. You can also hand them in at the following locations:

- → Costcutter, Heamoor
- → The King's Arms, Paul
- → The Centre, Newlyn
- → St John's Hall, Penzance
- → Solomon Browne Memorial Hall, Mousehole

(Opening days and times for these locations vary so please check before visiting)

If there is not enough room for your comments in this form, please send them to us on additional or separate sheets, indicating to which parts of the Plan your comments relate.

The deadline for comments to be received is 30th December 2022. Thank you.

Contact Information (optional)

You do not have to give your contact details, although it is helpful for us to understand where in the Parish you live in relation to some comments made and you may wish to provide your details to be contacted in the future about progress with the Plan. Individuals' comments will be anonymised in the report of comments received which will be made public following consultation. Organisations, agencies, private businesses and consultants etc. will normally be named, but if you are representing one of these, please indicate if you would prefer that your response is anonymised.

Name:
Title / Organisation / Business (if not an individual):
Address:
Email address:

INTRODUCTION and CONTEXT SUMMARY

Page no. / policy ref.	Comments

Thank you for taking the time to provide comments on the Plan.

Page-no./policy-ref.ꠔ	Commentsꠔ
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THE-PLAN'S-OVERALL-VISION-AND-COMMUNITY-VISION-STATEMENTSꠔ

Page-no./policy-ref.ꠔ	Commentsꠔ
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DEVELOPMENT,-DESIGN-AND-HERITAGEꠔ

Page-no./policy-ref.ꠔ	Commentsꠔ
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ECONOMYꠔ

Page-no./policy-ref.ꠔ	Commentsꠔ
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Thank-you-for-taking-the-time-to-provide-comments-on-the-Plan.ꠔ



Thank you for taking the time to provide comments on the Plan.

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Appendix 13 – Regulation 14 Table of Responses to Comments Received

Available to view via <https://www.pznp.co.uk/the-plan/>